

OKAMURA CORPORATION Corporate Profile

2020-2021

	Kaad	















Set the stage for people

Office spaces, commercial environments, distribution centers and beyond. Okamura creates new value in spaces where people work and live. Heightened inspiration means greater productivity. Where comfort

Human-centric spaces - created by Okamura.

and health go hand in hand.







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The spirit of manufacturing passed down through generations

The Okamura Corporation had its beginnings in 1945, based in the town of Okamura in Yokohama.

With a strong belief in Okamura's mission, the founding members brought together the technical and financial support to launch the company as the Okamura Manufacturing Facility, an industrial manufacturing cooperative.

Okamura's founding spirit is still alive today in the five principles of the company's creativity, cooperation, frugality, savings and service. Since its founding, Okamura has provided high-quality products and services for offices, education, healthcare, R&D, commercial facilities and distribution centers under the motto "Quality pays for itself." Okamura's strength lies in its extensive knowledge and technical expertise in many fields, the foundation of creating comfortable spaces for customers worldwide.





123 Kanagawa Plant established Co., Ltd. (Osaka) 1952 (Kitasaiwai-cho, Nishi-ku, established Yokohama) The N-52, Japan's 1953 IBM punch card system introduced. first postwar airplane allowing for mechanization of office work Tokyo Stock Exchange completed 1961 Fukuoka Sales Office opened 1955 Kansai Sales Office opened (Kobe City) Mikasa, Japan's first automatic front wheel drive car, developed Okamura listed in the second section of the Tokyo Stock Exchange Mikasa Mark I 1957 1974 Okamura Transport Corporation 1969 and Mikasa Sport established displayed at the 4th Japan Motor Show Industrial robots developed Yokohama Sales Office opened Tokyo Sales office and showroom l opened in Akasaka (Nagata-cho, Chiyoda-ku) 1976 Oppama Plant founded 1958 Osaka Sales Office and Nagoya Sales Office opened 1959 Sendai Sales Office opened 1979 Osaka Showroom opened **Office Furniture** First Okamura Business Show held 1951 Production started on steel desks and chairs 1975 Okamura Bau buil 1962 System kitchen int DX line of steel 1956 furniture launched 1976 Isu no Kagaku (Chair Science) PR magazine published First Good Design Award G-Mark awarded 1963 for a folding chair U line furniture for apartment housing Junior desk and chair 1964 launched launched Technology Type-31 and Type-36 partnership with 1957 steel office desks AllSteel Inc. (USA) for desks and chairs launched 1977 Inter-Wall launched 1966 Steel office desks and chairs launched under the Office 1978 /laster name Products displayed 1968 at NOPA Exhibition in New York City Store Displays 1961 Celta Steel Gondola series launched Products displaye 1957 Gondola store 1972 shelving launched system show, 1st 1963 Technology partnership Okamura Multiple 1976 with the Darling (OMUDIS) launche Company in Los Angeles for system gondolas 1978 7 ANK Low Boy store shelving Technology partnership with the launched 1969 Tyler Refrigeration Corp. (USA) for refrigerated showcases, Okamura-Tyler established Material Handling Systems & Others 1951 Torque converter 1970 production began made boltless rack system 1973 conveyors Torque converter for small forklifts developed 1976 1957 exhibition

1960

Kansai Okamura

Manufacturing

1970



1950 New Tokyo Office opened (Shimbashi, Tamura-cho, Minato-ku)



ilding equipment show held htroduced Ferro Wall movable partitions launched	1980	Office Research Center opened OA-compatible head office opened Various visits / press coverage
Slimline storage system launched	1981 1984	N50-type low partition launched D-10 Series desk system launched
20 series chair launched Salvarani Longline Italian- made system kitchen launched	1986	28 Series ergonomic chair launched
	1988	New Office published
ed at Japan's first store : JAPAN SHOP e Unit Display System led No-defrost refrigerated showcase system launched	1980 1989	JAPAN SHOP Minister of International Trade and Industry Prize received Prime Minister's Award New store information magazine Stores of the Month published

Type-61 Heavy Rack (pallet rack) production started in a technology partnership with Palmer Shale company in the USA Type-63 Lightweight Shelving launched, first Japanese-

Technology partnership with Ermanco Co. in the USA for

Products displayed at an international logistics and machines

Rotary Rack launched

1978

1982 Rotary rack technology exported to the USA

1987

Rotary Rack M vertical multi-row independent rotary rack launched



Office Furniture

1991	Okamura Garden Court Showroom opened	2000	Ercio office seating launched	2005	Office Evolution — The Future of Offices published	2011	Copresence Work – New Workplace for Social Networking Age published	2017	Contessa II (Contessa Seco office seating launched
		2001	Sales agreement with FujiSeiko Co., Ltd. signed for entry into the security business			2012	Sew Future Work Studio opened		Bee Open Innovation Biotop
	F Series of integrated	2002	Products displayed for the first time at ORGATEC 2002 in Germany Contessa announced			2013	Knowledge Commons – A Campus for Global Human Resource Development published	2018	CO-Dō LABO opened
	office furniture launched	2003			Baron ergonomic mesh chair	2014	Okamura Future Studio = KiZUKi LABO opened		
100()	Workplace Strategy published				launched		Products displayed at the 33rd China International Furniture Fair (Guangzhou) (CIFF)		
1996					Cruise and Atlas personal		Ginna international rumiture rair (Guangzhou) (Girr)		
1997	Profice Next Generation Office System launched		Contessa ergonomic mesh	I	workstations announced	2015			Lives office furniture series launched
			chair launched	2007	Creating a Good Relationship between Office and People published				
			Products displayed for the first time at				Swift height-adjustable table launched		
1998	New Workplaces for New Workstyles published		Security Show 2003 Products displayed at NeoCon2003 (USA),		Products displayed at The Office Exhibition 2007 (UAE / Dubai)		Sea Open Innovation Biotope opened		
1999	Pro Stack multipurpose meeting furniture		Contessa announced	2009			Diversified Workstyles and Spaces Make		TELECUBE by OKAMURA ar
	launched	2004	Products displayed at		and the second second second	1	Offices More Fun published		Snow Hut work booths laund
		2004	EIMU2004 (Italy)			2016	WORK MILL activity started	2019	Tie Open Innovation Biotope
							Mennolu Labo,		"point 0 marunouchi" openeo
				1	Office Labo opened	1	Cue Open Innovation Biotope opened	I	
Store Dis	splays								
	AV software / CD	2001		2008	Visplay display fixtures system launched	2014	Store carts launched	2017	
1770	Contractor Research	2001		2000		2014		2017	

1995





2001



controls launched









2017	

GONDOLA-IN CASE store shelving with a builtin refrigerator launched





echnology partnership with OCS in Sweden for erhead conveyor systems



2002 Multi-stage torque converter 2008

displayed at the 3rd bauma China international construction machinery trade fair in 2002 Line Belt Sorter NBS

Wave high speed sorting equipment launched

2010 Smart Hawk overhead transfer system 2014 launched



/ sorting system launched



launched 2016

Business partnership with GROUND for automatic conveyor robots

econda)

otope opened





A and aunched tope opened

ened

Technologies Certified as Mechanical Engineering Heritage

Like many other companies in Japan, after the war Okamura began manufacturing daily necessities in an effort to rebuild the country and provide people the things they needed for everyday life. However, Okamura's engineers, including the founder Kenjiro Yoshiwara, - himself an aircraft engineer - had a dream and a powerful desire to build mechanical products. The world's first torque converter was born from this dream in 1951. Shortly thereafter, in 1955, the four-wheel drive Mikasa car was manufactured by Okamura, featuring Japan's first automatic transmission using a torque converter.

In July 2015, the Japan Society of Mechanical Engineers recognized the torque converter developed in 1951 and used in the automatic transmission of the Mikasa as part of Japan's Mechanical Engineering Heritage.* It remains part of the manufacturing heritage that is embodied in Okamura products today.

*The Mechanical Engineering Heritage designation is given by the Japan Society of Mechanical Engineers with the aim of preserving the historical heritage of Japan's mechanical technology, and ensuring that it is passed on to future generations as a part of their cultural heritage.





2020

Business partnership with RightHand Robotics Inc. for robot piece picking system

RightPick robot piece picking system launched

Midterm Management Plan

We serve society by creating environments for dynamic interaction through innovative ideas and proven quality.

At Okamura Corporation, since our establishment we have provided society with high-quality products and services that precisely address our customers' needs. In April 2018, we pledged to further enhance our corporate value in line with Okamura's mission: "We serve society by creating environments for dynamic interaction through innovative ideas and proven quality."

As society pursues new values in order to preserve (or secure) its sustainability, we consider it important to focus on ESG in its business operations as it strives to achieve sustainable growth. In order to fulfill our mission, we have set the following four themes and priority tasks to work on in its business activities: (1) Creating spaces for people to come together, (2) Pursuing employee satisfaction, (3) Global environmental initiatives and (4) Responsible corporate activities.

Amidst changes in our social environment, including the ongoing decrease in the working population, spread of work style reforms and progress of digital technology, we have set targets for five years ahead and formulated a midterm management plan that will come into effect March 2021 in our efforts to achieve these targets.

We will push structural reforms to develop products and services that anticipate changes in social and market requirements, promote and achieve the establishment of new business models and ensure that our current operational systems can meet future changes.

Okamura will continually strive to contribute to society and improve our corporate value, aiming to be a trusted leading company.

We look forward to your continued support and encouragement in the years ahead.

Representative Director, President and CEO CM CMChem



Basic policy	Aim to enhance the corporat by creating new demands, a globalization.
Financial Targets (FY2024) —	Operating income ratio: 7% ROE: 10%
Management Themes ——	Supply chain reforms Reform the supply chain to flexibly, in an effort to respon
	Promotion of digital tra

Add greater value to products and services by making the most of advanced digital technologies such as AI, IoT, and robotics; and achieve greater overall operational efficiency.

Strengthening of overseas business

Financial Highlights (Consolidated)



Highlights by Segment		
	Net sales	O
Office Furniture	137.0 _{В уеп}	
Store Displays	95.1 _{B yen}	
Material Handling Systems	16.1 _{B yen}	
Others	4.7 _{B yen}	С

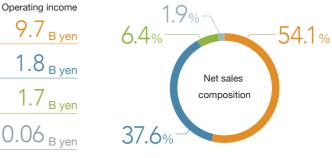
te value through continued growth and active ESG initiatives achieving greater operational efficiency, and promoting

or more

to be suitable for manufacturing a wide variety of products nd to diversifying customer needs and changing market trends.

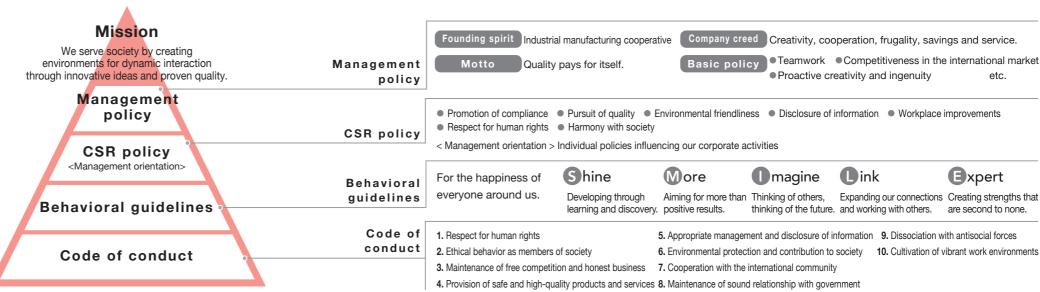
ansformation

Strengthen overseas business by setting priority markets in ASEAN countries where economic growth, an increase in high-income earners, and urbanization are expected.



Sustainability at the **Okamura Group**

The Okamura Group aims to be a global company trusted and appreciated by society and fulfill its obligations to its shareholders through business activities. Our mission statement is, "We serve society by creating environments for dynamic interaction through innovative ideas and proven quality," and we aim to "set the stage for people" while fulfilling our corporate social responsibilities



Productivity

After-sales Installation work Logistics

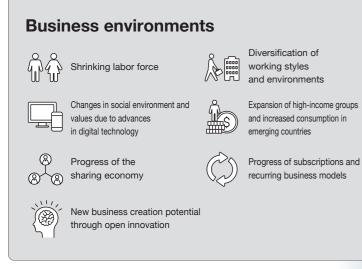
Development

maintenance

Sales

The Okamura Group's Value Creation Story

We will continue to create new value in order to fulfill its mission.



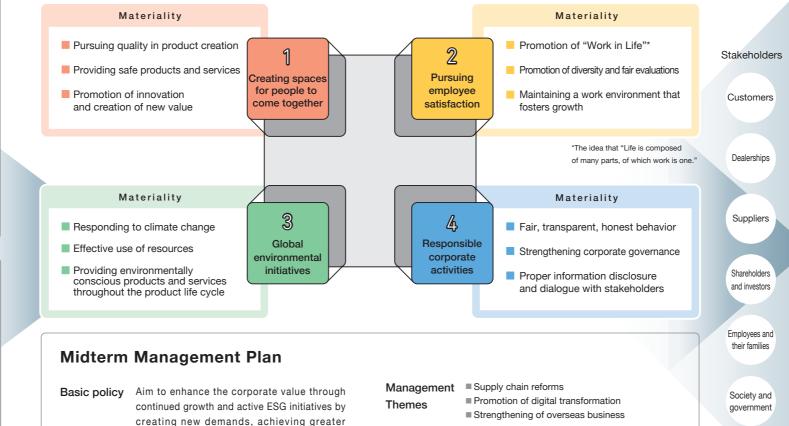
The Four Sustainability Priority Issues

Financial

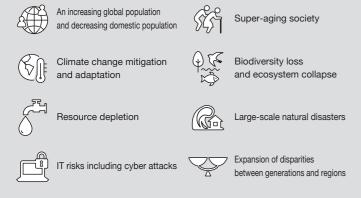
Targets

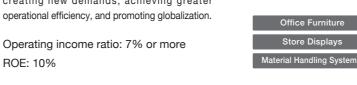
(FY2024)

ROE: 10%



Social issues





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Value provided

Mission

We serve society by creating environments for dynamic interaction through innovative ideas and proven quality.

Vision

We aim to become a trusted leading company by continuing to provide high-quality products and services and take on the challenge of creating new value, markets, and trends.

Contribution to SDGs

SUSTAINABLE GOALS



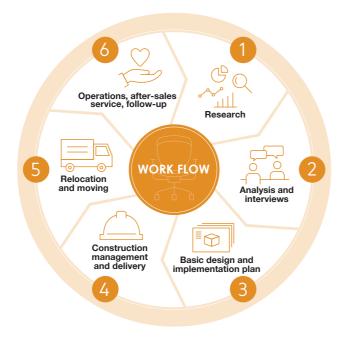
In agreement with the philosophy of the Sustainable Development Goals (SDGs), international goals set by the United Nations for the realization of a sustainable world by 2030, Okamura will contribute to the achievement of these goals through our business and social contribution activities.

OFFICE FURNITURE

Okamura provides products and services that create functional and comfortable spaces, from offices that accommodate diverse working styles to educational institutions where people connect, cultural facilities including theaters and museums, and specialized facilities for research, healthcare and the elderly.

Okamura also offers a wide range of products and services to various government agencies, municipal facilities, banking facilities and home interiors.

Office









Communication spaces





Partitions

Reception



Banking facilities / Municipal government facilities





Theaters and halls



Security





Chemical laboratories





Schools and educational facilities



Healthcare



Staff stations



Entrance security systems



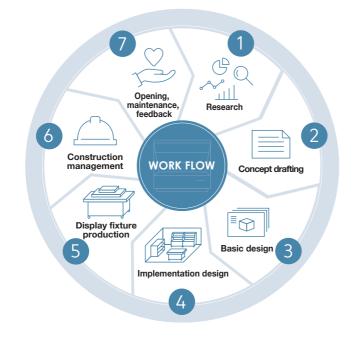
Home interiors



Working from home

STORE DISPLAYS

Retailers need to constantly create new retail formats to keep up with shifting markets and social environments. Timely monitoring of the retail environment allows Okamura to provide total support for the creation of store environments, from layout and interior planning by designers, to the manufacture, installation and maintenance of fittings. We offer display fixtures, refrigerated showcases, specialized equipment, backroom equipment and logistics equipment to meet every need.





Supermarkets / Convenience stores





Refrigerated showcases



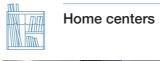
Multiple unit display systems

Refrigerated showcases











Multiple unit display systems





Visplay display fixtures





Specialized display fixtures



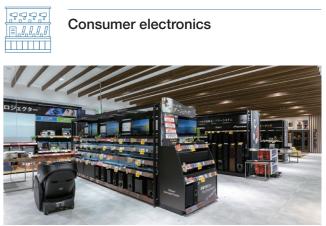
Multiple unit display systems



Apparel / Sports Shops



Specialized display fixtures



Multiple unit display systems

Overseas expansion

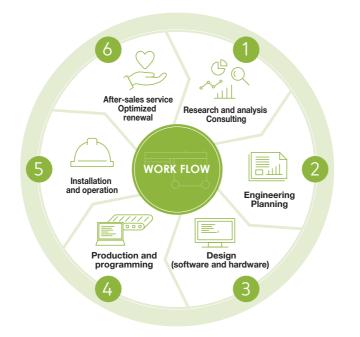


Specialized display fixtures

MATERIAL HANDLING SYSTEMS & OTHERS

Okamura seeks to streamline logistics, constantly developing and providing new distribution systems through real-life experimentation.

We offer total support, from material handling system proposals resulting in financial benefits through increased speed, accuracy and safety of logistics, to software development, equipment installation, operational support and after-sales service.





Automated storage systems





Robot storage systems



Automated storage / Retrieval systems



Transfer and sorting equipment



Sorting equipment

Racking / Shelving



Fixed shelving



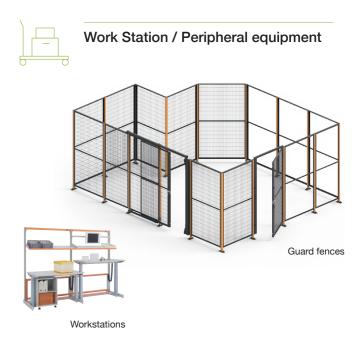


Transmissions for snow removal vehicles

15



Transfer equipment





Torque converter type transmission for forklifts





Okamura's Strengths

Sources of Creativity < Design / Development>

Bringing creativity and new value to interior spaces

Expectations regarding interior spaces have changed in step with evolving lifestyles and work styles.

Okamura anticipates these changes and conceptualizes optimal interior spaces that meet the needs of every user.

Through ideal interior spaces, we create new value for offices, educational, healthcare, R&D and commercial facilities, and distribution centers.

WORK MILL

Changing workplaces and working styles to affect lives

For more than half a century, Okamura has been thinking about office furniture and working environments.

Through an initiative called Work Mill, the staff at Okamura are looking to change the meaning of work. Work Mill gathers expertise and creates new value in the form of fresh work environments, working styles and lifestyles for Okamura's diverse customer base.



https://workmill.jp

CMF (Color · Material · Finish)

Using the strengths of different materials to coordinate interior spaces

Our designs start from the three elements that comprise the surface of a product-color, material and finish (CMF). Okamura strives to create office spaces that stimulate the senses through the world of materials, fostering creativity and efficient work styles. To this end, we incorporate CMF that encourages concentration, collaboration and relaxation when developing products and creating spaces.



Since the founding of Okamura, we have worked to create optimized human environments using our knowledge of hardware and software. Through the three tenets of our design policy, we create attractive spaces for the next generation.

In the pursuit of manufacturing that benefits all people, Okamura's high-quality designs employ both functionality and safety.

Quality Design

added value.

Eco-Design

The Okamura Group strives to design products that have the lowest possible level of environmental impact throughout their life cycle, from the selection of raw materials, to disposal after use. This contributes to a sustainable society. We achieve this goal by carrying out product assessments at the planning and design stages and applying certification according to our own environmental standards.

Green Wave and Green Wave+

Wave+ standard for products that are even more environmentally friendly. By offering these products to our customers, we are helping to reduce the burden on the environment.

Universal Design

Okamura pursues designs that benefit all people, developing individualized products and spaces for people from all walks of life. We offer products and spaces so that a greater number of people can use them comfortably, focusing on safety, comfort, adaptability, ease of comprehension, access to information and basic performance, including ample customization and optional extras.

Awards received in Japan and overseas



reddot winner 2020

best of the best







Provide customers with products of true value

Pursuing the true essence of a product, we provide our customers with products they can truly appreciate. In the pursuit of "the perfect product," we are constantly refining our manufacturing abilities. We aim to create high-quality designs that give our customers

Okamura is committed to satisfying the needs of our customers by ensuring safety and improving comfort. This includes product development based on ergonomic principles and creating environments that enhance creativity.

Develop products with lower environmental burdens

Okamura specially created these environmental product standards, and the Green Wave standard was put into practice in 1997. We certify environmentally conscious products based on seven criteria, namely: "Resource saving," "Use of recycled materials," "Recycling ability," "Reusability," "Long service life," "Safety and environmental protection" and "Energy conservation." We certify products that meet these criteria as recommended products bearing the Green Wave logo. In 2010, we created the Green





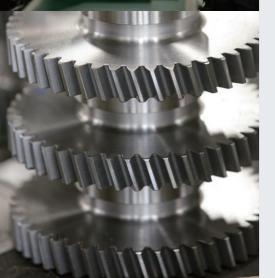
Work towards a world in which everyone feels comfortable and prosperous

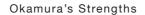












Sources of Technology < Production>

Creating new value from technological expertise

Okamura prides itself on its proprietary processing technology, built upon years of experience in the field.

Our sheet metal processing technology for aircraft, developed at the time of Okamura's founding, provided the starting point for a legacy of innovation. At Okamura, we use these technological assets alongside the latest systems and tools to manufacture products that respond to society's needs.

Proprietary production management system "OPS" (OKAMURA PRODUCTION SYSTEM)

Pursuing efficiency to increase productivity

"OPS" is the culmination of our quest for rational space creation. It allows us to work efficiently and fulfill orders for customers as quickly as possible. By improving productivity and stabilizing quality, we have built a strong corporate manufacturing system that includes an unmanned robotic production line that can visually recognize parts based on their shape. Okamura is making automation possible through cutting-edge equipment.



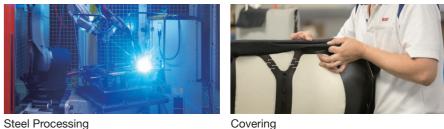
Educating the next generation

Developing human resources to ensure quality

At the Technical Skills Training Center, our mission is training future generations of engineers to ensure that our long heritage of advanced technology and skills continues to be passed down. The Center hosts a diverse variety of training courses each year, making an invaluable contribution to product quality maintenance and improvement.



Production Technology







Resin molding



Woodworking

Quality Management

Ensuring quality and safety through proprietary standards

Okamura creates products that can be used with confidence for many years. In addition to compliance with Japanese Industrial Standards (JIS) and international standards, we apply our own in-house standards, which are even more rigorous. Based on these standards, we assess and confirm the quality and safety of each product through analyses, and by repeatedly subjecting samples to performance and durability tests.

In-house processes developed over many years

Okamura has built up a repertoire of proprietary technology used in manufacturing, allowing us to perform all necessary processes in-house. Our experience in metal processing dates back to Okamura's founding in 1945, when the company conducted sheet metal processing for aircraft. Our metalworking legacy is passed on to future generations through employee education at our Technical Skills Training Center. Furthermore, we assist workers with specialist training to help them achieve national qualifications.

Our manufacturing facilities operate under our own production management system, the "Okamura Production System" (OPS). The complete elimination of idle processes-those detracting from added value-and extensive robotic automation are our keys to increasing productivity and maintaining high-level quality assurance.

Covering

Sewing

Assembly



Testing



Durability testing

Production Bases and Distribution Network

Okamura's products are created at its production bases in Japan. In fact, Okamura has more production bases than any other company in the domestic industry. Our customers trust us for our rigorous quality control in creating the finest products, the stability of our supply chain, meticulous attention to detail and short lead times.



Oppama Plant 5-2944-1 Urago-cho, Yokosuka, Kanagawa Prefecture

Products Office Seating / Lobby Seating / Conference Room Sets / Torque Converters & Transmissions (ISO 9001/ISO 14001 Certifications)



3. Takahata Plant

2635 Kitaharago, Nukanome, Takahata-machi, Higashi Okitama-gun, Yamagata Prefecture Products Luxury Wooden Desks / Wooden Conference Tables / Wooden Storage Cabinets / SOHO Furniture / Furniture & Equipment for Healthcare & R&D Facilities / Furniture & Equipment for Public & Educational Facilities / Store Equipment (ISO 9001/ISO 14001 Certifications



5. Nakai Plant 390 Sakai, Nakai-machi, Ashigarakami-gun, Kanagawa Prefecture Products Store Equipment (ISO 9001/ISO 14001 Certifications)



2. Tsukuba Plant

Techno-Park Toyosato, 1-2-2 Midorigahara, Tsukuba City, Ibaraki Prefecture Products Storage Cabinets / Low Partitions / Furniture & Equipment for Healthcare & R&D Facilities / Furniture & Equipment for Public & Educational Facilities

(ISO 9001/ISO 14001 Certifications)



4. Fuji Plant

102-1 Osaka, Gotemba, Shizuoka Prefecture Products Movable Partitions / Logistics Systems / Store Equipment (ISO 9001/ISO 14001 Certifications)



6. Gotemba Plant 744 Kita, Shibanta, Gotemba, Shizuoka Prefecture Products Refrigerated Showcases (ISO 9001/ISO 14001 Certifications)

Distribution Network

Distribution Centers Regional Distribution Centers Cross-docking Centers

Yokohama Distribution Center Tsurumi Distribution Center Osaka Distribution Center Ayase Distribution Center

Sapporo Regional Distribution Center Sendai Regional Distribution Center Tokvo Safe Wall Support Center Tokyo Metropolitan Area Transfer Center Chubu Regional Distribution Center Settsu Regional Distribution Center Hiroshima Regional Distribution Center Fukuoka Regional Distribution Center

Factory Warehouses

Oppama Fuii Takahata Tsukuba Gotemba Nakai

Associate Warehouses (Distribution Centers) (Distribution Centers)

Kansai Okamura Corporation NS Okamura Corporation Sanvo Okamura Corporation



Kansai Okamura Corporation

2-8-63, Inada-Uemachi, Higashi Osaka, Osaka Products Office Systems / Desks / Furniture & Equipment for Healthcare & R&D Facilities / Furniture & Equipment for Public Facilities (ISO 9001/ISO 14001 Certifications)



9. Sanyo Okamura Corporation

6

1 Aino-machi, Takahashi-shi, Okayama Prefecture Products Office Systems / Desks / Storage Cabinets / Store Equipment (ISO 9001/ISO 14001 Certifications)



11. FujiSeiko Co., Ltd.

25 Ohama-machi, Nomi, Ishikawa Prefecture Products Safe Vault Doors & Document Storage Room Doors / Security Systems / Safes / Banking Business Equipment / Safety Deposit Boxes / Walls and Wall Surface Construction Work / Protective Products for Nuclear Power & other Industries (ISO 9001/ISO 14001 Certifications)

Siam Okamura Steel Co., Ltd.

51/5 Moo 2 Poochao Rd., Bangyaprak, Phrapradaeng, Samutprakarn, 10130, Products Sales of office furniture and store display equipment in Southeast Asian countrie (ISO 9001 / ISO 14001 Certifications)

Morioka Cross-docking Center Niigata Cross-docking Center Tsukuba Cross-docking Center Shizuoka Cross-docking Center Nagano Cross-docking Center Kanazawa Cross-docking Center Takamatsu Cross-docking Center Okinawa Cross-docking Center

21







8. NS Okamura Corporation

23-15 Suzuko-cho, Kamaishi City, Iwate Prefecture Products Desks / Logistics Systems / Furniture & Equipment for R&D Facilities / Furniture & Equipment for Healthcare Facilities / Shelves, Storage Cabinets and Movable Partitions (ISO 9001/ISO 14001 Certifications)



10. Tsurumi Plant

2-2-17 Suehiro-cho, Tsurumi-ku, Yokohama, Kanagawa Prefecture Products Conveyor Systems for Cleanroom



12. Sunahata Co., Ltd. 4-13-1, Nishihokima Adachi-ku, Tokyo

Products Store Equipment



Hangzhou Okamura Transmission Co., Ltd.

No. 88 Donghuan Road, Lin'an Economic Development Zone, Zhejiang, China Products Torque Converters for China (ISO 9001 / ISO 14001 Certifications)

Communication Places

Surrounded by the lush gardens of the Akasaka district of Tokyo, the 4,400 m² Okamura Garden Court Showroom displays Okamura products for visitors to enjoy. Similar showrooms are available throughout Japan, as well as Chicago, Bangkok and Singapore. The showrooms allow visitors to see and try out Okamura's latest range of product lines and concepts covering furniture for offices, schools and hospitals, as well as commercial product displays. Meanwhile, exhibits at the Okamura Chair Museum in Tokyo offer a chance to learn first-hand about chairs, tracing the evolution and history of office seating and Okamura's contributions in developing new ergonomic technology. "Labo offices" that are experimental offices set up in several locations as part of our workplaces manifest some of our ideas for the future workplace. At our four co-creation spaces in Tokyo, Nagoya, Osaka and Fukuoka, we hold events aimed at cultivating new "working values" with guests and participants.

Showrooms

*As of July 2020 Please check our website for the latest information. https://www.okamura.co.jp/company/showroom/



Garden Court Showroom Location: Hotel New Otani 3rd Floor, Garden Court, 4-1 Kioicho, Chiyoda-ku, Tokyo, Japan Telephone: +81-3-5276-2001 Opening Hours: 10:00 a.m. to 5:30 p.m. (Weekdays) Closed: Saturdays, Sundays and Holidays Reservations required)

Sendai Showroom Location: Kakyoin Square, 12th Sendai-shi, Miyagi, Japan

Floor, 1-1-20 Kakyoin, Aoba-ku, Telephone: +81-22-712-1491 Opening Hours: 10:00 a.m. to 5:30 p.m. (Weekdays) Closed: Saturdays, Sundays and Holidays Reservations required)



Fukuoka-shi, Fukuoka, Japan Telephone: +81-92-482-8822 Opening Hours: 10:00 a.m. to 5:30 p.m. (Weekdays) Closed: Saturdays, Sundays and Holidays Reservations required)



Location: 222 Merchandise Mart Plaza, Suite 1100, Chicago,



Singapore Showroom

Hengda Building Singapore 069537 Telephone: +65-6224-7995

Osaka Showroom

Tower-A, 21st Floor, 4-20 Ofukacho, Kita-ku, Osaka-shi, Osaka, Japan Telephone: +81-6-4802-3370 Opening Hours: 10:00 a.m. to 5:30 p.m. (Weekdays) Closed: Saturdays, Sundays and Holidays (Reservations required)

Location: Grand Front Osaka

Nagoya Showroom

Location: Dainagoya Bldg., 14th Floor, 3-28-12 Veieki,Nakamura-ku, Nagoya-shi, Aichi, Japan Telephone: +81-52-551-3170 Opening Hours: 10:00 a.m. to 5:30 p.m. (Weekdays) Closed: Saturdays, Sundays and Holidays Reservations required)

Visplay Showroom

Location: Higashiote Bldg 1st Floor, 1 -1-7 Uchikanda, Chivoda-ku, Tokvo, Japan Telephone: +81-3-3259-6028 Opening Hours: 10:00 a.m. to 5:30 p.m. (Weekdays) Closed: Saturdays, Sundays and Holidays Reservations required)



Location: 3199 Maleenont Tower 19th Floor, Rama4 Road, Klonaton, Klonatoev, Bangkok 10110, Thailand Telephone: +66-2661-5474~79



Location: 137 Cecil Street, #01-01/04

Museum





Labo Offices





Co-creation spaces





Open Innovation Biotope "bee Grand Front Osaka Tower-A, 21 st Floor, 4-20 Ofuka-cho, Kitaku, Osaka-shi, Osaka, Japan



Mikasa Touring exhibit



Okamura Chair Museum

Location: 2-13-2 Nagata-cho, Chivoda-ku, Tokvo, Japan Telephone: +81-3-3593-6195 Opening Hours: 9:00 a.m. to 5:00 p.m (Weekdays) Closed: Saturdays, Sundays and Holidays

(Free entry / Reservations required) https://www.okamura.co.jp/company/ museum/

CO-Dō LABO

MENNOLU LABO



CO-Dō I ABO





Open Innovation Biotope "Cue" Dainagoya Bldg., 14th Floor, 3-28-12 Meieki, Nakamura-ku, Nagoya-shi, Aichi, Japa



Meijiyasuda Watanabe Bldg., 2nd Floor, 1-3-3 Hakata-ekimae Hakata-ku, Fukuoka-shi, Fukuoka, Japar

Global Network

Okamura's products are manufactured at domestic and overseas plants and shipped throughout the world using a comprehensive logistics network. We are working to improve quality and service while promoting close cooperation between our sales partners, domestic and international associates, and our headquarters and branch offices. This includes technical and sales partnerships with companies in over fifty countries.

Sales Bases

North America Chicago



Chicago Branch / Showroom 222 Merchandise Mart Plaza, Suite 1100. Chicago, IL 60654, USA TEL:+1-312-645-0115



Rotterdam Branch Stationsplein 45, Unit B7.043. 3013 AK Rotterdam. The Netherlands TEL:+31-10-213-4414

Okamura

(China) Co., Ltd.

District, Shanghai,

200062 China

15F B block, FutureLand

building, No.5 Lane 388,

Zhongjiang Road, Putuo

TEL:+86-21-6226-5589

Sales of office furniture, material

nandling system products, store

display equipment and others in

Asia Dubai



Jakarta

Dubai Branch Bldg.6 East,Block A, office No.521, Dubai Airport Freezon Dubai, UAE TEL:+971-4-3575197

PT. Okamura Chitose

Midplaza 2, 22nd Floor.

JL Jenderal Sudirman Kav

10-11, Jakarta Pusat 10220

TEL:+62-21-572-3925

Sales of office furniture and

store display equipment in

Meeting tables

Green fume hoods

erlab D ES S A S France

Indonesia

Indonesia

Indonesia

Okamura International 069537

Singapore

Bangkok



Siam Okamura

International Co., Ltd.

19th Floor, Rama4 Road,

Bangkok 10110, Thailand

TEL:+66-2661-5474~79

Sales of office furniture and

store display equipment

in Thailand and nearby

outheast Asian countries

3199 Maleenont Tower

Klonaton, Klonatoev.

Sales of office furniture and store display equipment n Singapore and nearby outheast Asian countries

Kuala Lumpur

Shanghai



Okamura International Malaysia Sdn. Bhd. Unit 13-02, Level 13, Q sentral, 2A, Jalan Stesen Sentral 2, Kuala Lumpur Sentral, 50470 Kuala Lumpur Wilavah Persekutuan. Malavsia TEL:+603 2732 9827 Sales of office furniture and store display equipment in Malavsia

Ho Chi Minh

Hona Kona



Okamura International Vietnam Co., Ltd.

Okamura Salotto

Hong Kong Limited

2903 Two Chinachem

Exchange Square, 338

TEL:+852-2898-9777

Hong Kong

Hong Kong

King's Road, North Point,

Sales of office furniture in

Suite 1104B 11th Floor Saigon Tower. 29 Le Duan St., District 1, HCMC, Vietnam TEL:+84-28-3822-6392 Sales of office furniture and store display equipment in etnam

Overseas Partnerships

Office Furniture

Fora Form Norway Lobby / Lounge chairs

Pro-Cord S.p.A., Italy Meeting chairs

Hub Design S.r.l., Italy Amenity chairs

Wiesner-Hager Austria DORMA Hüppe Baumtrennsysteme Meeting tables / Chairs GmbH+Co KG, Germany Sliding partitions Woog AG. Switzerland

Store Displays

Darling Company, USA Store fixtures systems Visplay Co., Switzerland

Display fixtures for stores

Material Handling Systems

OCS Overhead Conveyor System AB, Sweden Overhead conveyor systems

TGW SYSTEMS Inc. USA Transportation and sorting equipment

AutoStore AS, Norway Robot storage systems Work Style Reform Initiatives

"WiL-BE": Okamura philosophy on work style reforms Since 2018, Okamura has been actively promoting activities related to

work style reforms through its "WiL-BE" initiatives.

What is "WiL-BE"?

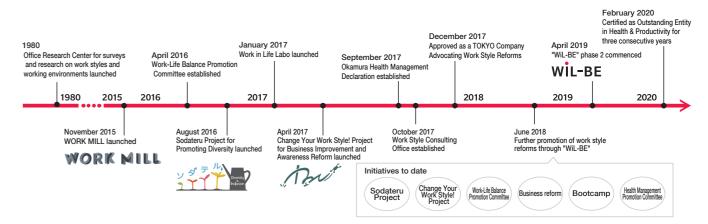
Okamura's "WiL-BE" compels our employees to design their own work-life balance through the "Work in Life" concept and realize the lives they envision. "WiL-BE" work style reforms allow people to work in their own way, improving the satisfaction found in the workplace.

What is "Work in Life"?

"Work in Life" that we at Okamura are proposing, is the concept of "regarding work as part of your own life, for example, family, friends, hobbies, vacation, health, learning, etc. "The things that people desire to cherish in life differ from person to person, and the way of thinking, attitude, and passion for work also vary by each individual. Imaging your own way of living and thinking about your own way of working: this is Work in Life.

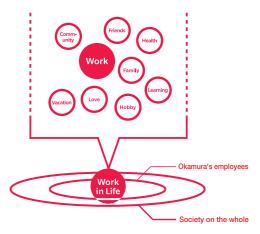
The history of Okamura's "WiL-BE" work style reforms

Okamura has conducted many different projects in response to changes in how society perceives the notion of "work."



Four actions taken under "WiL-BE"

Action 1	Action 2	
Human Development	Work Rule	
Change how people view work to promote motivation and capacity for growth.	Create an in-house system that allows every employee to enjoy their work.	ir
Human resource development	Systems / Rules Behavior modification	
Motivation	Rule enforcement / Rule establishment	





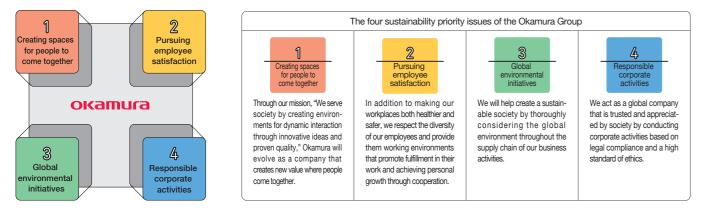
Towards a Sustainable Society

To meet the expectations of our stakeholders and society as a whole, Okamura has identified four key areas where we have set priority issues and are promoting activities: (1) Creating spaces for people to come together, (2) Pursuing employee satisfaction, (3) Global environmental initiatives and (4) Responsible corporate activities.

For details on the Okamura Group's sustainability efforts, please see the Okamura Group Sustainability Report.

Okamura Group Sustainability Report URL https://www.okamura.co.jp/company/ sustainability/report/

Four priority issues



Responsible corporate activities

A global company trusted and appreciated by society

Okamura's founding spirit is still alive today in the five principles of the company's creativity, cooperation, frugality, savings and service. Our "Basic Policy" takes all these principles into account. The Okamura Group recognizes the importance of the social, environmental and economic aspects of its business activities, and conducts management activities to fulfill the Group's corporate social responsibility.

We actively engage in dialogue and exchange with local residents, government agencies, companies, organization and the younger generation that will support society in the future. We ensure that the resulting connections and experience are reflected in our business activities and efforts to contribute to society.

Creating spaces for people to come together

Demonstration experiment for future office spaces: "point 0 marunouchi"

Okamura participates in CRESNECT, a co-creative platform for creating new value and services related to space creation. For our inaugural project, in July 2019 we opened a members-only coworking space called "point 0 marunouchi." Leveraging the latest technology, data and experience of other participating companies, we introduce spatial content tailored to different work styles, including open spaces, conference rooms, nap pods and more. By collecting and analyzing the movements of people as they work, biometric information, operating data from installed equipment and other data, Okamura is working to enhance our space creation capacity and engineer new services.



Global environmental initiatives

Promotion of ACORN activities

The Okamura Group conducts "ACORN" activities that promote the use of timber, with the aim of coexisting with nature, conserving biodiversity and promoting natural environment sustainability. To expand the reach of these activities, we provide opportunities for people to learn about the natural environment and timber products, and share the resulting knowledge and how it relates to manufacturing through booklets, websites and classes held in nature.

Okamura promotes the use of local timber based on the idea of "local production for local consumption"* through the cooperation of forest cooperatives and timber processors in different regions. Sustainable use of domestic and local timber is an effective means to control the degradation of domestic forests and keep them healthy. We are working to expand the use of domestic timber by producing furniture utilizing solid wood, including Japanese cedar and cypress. We also use MDF (medium-density fiberboard) created from lumber remnants as a base material for countertops.



Pursuing employee satisfaction

Initiatives to improve employee health

Okamura has organized and promoted the Work & Health (WH) Promotion Committee jointly since 1992 for the purpose of harmonizing work and health. In September 2017, the name of the committee was changed to the Health Management Promotion Committee, and in April 2020, related efforts were revised to incorporate new ideas based on the work-style reforms initiative "WiL-BE." We are continuing to strengthen initiatives to promote employee health at Okamura.

Priority measures

- Medical examinations and follow-ups for all employees
- Improving the rate of secondary medical examinations
- Mental health assessment
- Promoting consultations with an industrial physician based on the results of stress checks, and for those working long hours
- · Improving performance value by remedying presenteeism*

Okamura was certified by the Ministry of Economy, Trade and Industry as a "White 500" company in the Health & Productivity Outstanding Entities Recognition Program for FY2020 (large enterprise category). Okamura has received this certification for three years running since FY2018.

Accreditations / Certifications





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ACORN Website: http://acorn.okamura.co.jp/





- Improving the paid leave acquisition rate
- Promoting smoking cessation
- Improving the implementation rate of individually tailored health guidance
 Eliminating occupational and traffic accidents with safety as top priority
- *Working despite being ill due to a health problem, which reduces work efficiency





Corporate Data (As of July 2020)

Corporate Data	Company Name	OKAMURA CORPORATION	Subsidiaries and Associates	Company name
corporate bata	Registered Office	2-7-18, Kitasaiwai, Nishi-ku, Yokohama, Kanagawa 220-0004, Japan		Japan
	Head Office	Tenri Bldg. 19F, 1-4-1, Kitasaiwai, Nishi-ku,		Olympic Connect and Connice Com
		Yokohama, Kanagawa 220-0004, Japan Telephone: +81-45-319-3401		Okamura Support and Service Corp
	Foundation	October 1945		
				FM Solution Corporation
	Paid-in Capital	¥18,670 million		
	Number of Employees	3,868 (as of July 1, 2020)		Hill International Inc.
	Business Activities	Manufacture and sale of steel furniture Manufacture and sale of industrial machinery and other equipment		
		Contracting of metal fitting installation work		Td Japan Ltd.
		Auxiliary works, design, manufacture and sale related to the construction industry		SEC Co., Ltd.
		Manufacture and sales of display fixtures and other equipment		
		Auxiliary construction, design and sale of security systems		Kansai Okamura Corporation
		Design, manufacture and sales of medical equipment and other machinery and equipment		NS Okamura Corporation
		Provision of information on improvement of office environments and improvement		
		of office / production efficiency; manufacture and sale of related equipment		Sanyo Okamura Corporation
	Affiliated Banks	MUFG Bank / The Bank of Yokohama / Mizuho Bank / Other bank branches where		
		Okamura has company branches		FujiSeiko Co., Ltd.
	Stock Information	Number of shareholders 5,692 (as of March 31, 2020)		
		Number of shares of common stock issued 112,391,530		Sunahata Co., Ltd.
		Fiscal year end March 31		Okamura Business Support Corpora
Directors and Auditors	Representative Director, President and CEO	Masayuki Nakamura		
	Director and Senior	Shigeji Kikuchi Senior General Manager, Office Sales Division		
	Managing Executive Officers	Teiichi Toshida Corporate Functional Officer		Overseas
		Fumio Yamamoto Senior General Manager, Store Displays Division		Okamura International (Singapore) F
	Director and Managing Executive Officer	Kenichi Yamaki Senior General Manager, Production Division		Okamura (China) Co., Ltd.
	Director and Executive Officer	Sakae Fukuda CFO		Shanghai Okamura Architecture Co.
	Outside Directors	Kotaro Tsukamoto Executive Vice President, Group CEO, Industrial Materials Group, Mitsubishi Corporation Director of Metal One Corporation		Changha Channara Aionteetaie 66.
		Hiromi Asano		Okamura Trading (Shanghai) Co., Lto
		Hiroyoshi Ito External Auditor of Keystone Partners Co., Ltd.		Okaniura frading (Shanghai) Co., Eu
		Mari Kano Managing Director, Center for International Exchange and Specially Appointed Professor,		Okamura Salatta Llang Kang Limita
		Center for General Education of Showa Women's University		Okamura Salotto Hong Kong Limited
	Corporate Auditors	Toshikazu Iwata		Hangzhou Okamura Transmission Co
		Noriyuki Nagai		PT. Okamura Chitose Indonesia
	Outside Auditors	Yuichi Suzuki lawyer		
		Keiko Kishigami certified public accountant		Siam Okamura Steel Co., Ltd.
Executive Officers	Managing Executive Officers	Hajime Kaneko Senior General Manager, International Sales & Marketing Division		
		Naoki Kono Senior General Manager, Tokyo Regional Sales Office, Office Sales Division		Siam Okamura International Co., Ltd
	Senior Executive Officers	Ken Inoue Senior General Manager, East Japan Regional Sales Office, Store Displays Division		
		Makoto Tajiri Senior General Manager, Material Handling Systems Division		Okamura International Malaysia Sdn
		Hiroshi Makino Senior General Manager, Telecom Sales Division, Office Sales Division		
		Shinji Sakatoku Senior General Manager, West Japan Regional Sales Office, Store Displays Division		Okamura International Vietnam Co.,
		Kazumi Arakawa Senior General Manager, Marketing Division		
	Executive Officers	Yoshikazu Yamashita General Manager, Marketing Office, Material Handling Systems Division		(12 other companies; total of 34)
		Yoshikazu Sato CHRO		
		Takefumi Kondo General Manager, Life Science Division, Office Sales Division		
		Miyoshi Kurihara General Manager, Second Plant Department, Production Division		
		Yoshihito Ohno General Manager, Work Style Consulting Office, Office Sales Division		

Principal business activities

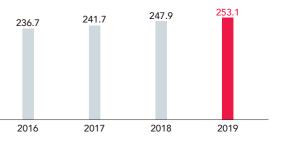
Corporation	Installation, maintenance and after-sales service for all Okamura products
	Office consulting and related business centering on facility management
	Importation and sale of high-end furniture and interior goods from Europe and North America
	Importation and sale of dealing desks and monitor arms
	Construction, maintenance and repairs for the store display business
	Production of desk systems and storage cabinets
	Production of desk systems and material handling system products
	Production of desk systems and store display equipment
	Production and sales of automatic safe deposit vaults and office security systems
	Production of store display equipment
orporation	Life and non-life insurance agency business, welfare services for the Okamura Group

ore) Pte., Ltd.	Sales of office furniture and store display equipment in Singapore and nearby Southeast Asian countries
	Sales of office furniture, material handling system products, store display equipment and others in China
Co., Ltd.	Construction and management of design, construction and interior/finishing carpentry work for offices and store displays in China
., Ltd.	Procurement of products and parts for the Okamura Group
mited	Sales of office furniture in Hong Kong
on Co., Ltd.	Production of transmission devices in China
	Sales of office furniture and store display equipment in Indonesia
	Production of office furniture, store display equipment and other products for Thailand and nearby Southeast Asian countries
., Ltd.	Sales of office furniture and store display equipment in Thailand and nearby Southeast Asian countries
Sdn. Bhd.	Sales of office furniture and store display equipment in Malaysia
Co., Ltd.	Sales of office furniture and store display equipment in Vietnam

Financial Information (Consolidated)

perating Results (Annual)			2015	2016	2017	2018	2019	Ne	t sales	
Speraring nesure (Arinda)	Net sales	(millions of yen)	240,794	236,776	241,752	247,925	253,170	INC	. 30163	
	Gross profit	(millions of yen)	73,493	73,998	75,794	78,924	81,748			
	Selling, general and administrative expenses	(millions of yen)	60,532	62,182	62,651	66,506	68,357			
	Operating income	(millions of yen)	12,960	11,815	13,142	12,418	13,391			
	Ordinary income	(millions of yen)	13,590	12,761	14,000	13,677	14,712	Ot	perating income	
	Profit attributable to owners of parent	(millions of yen)	9,067	8,295	10,820	10,234	9,851			
Financial Position (Fiscal year end)	 Total assets	(millions of yen)	217,485	218,741	235,765	229,276	236,327			
	Total net assets	(millions of yen)	108,491	114,249	125,585	130,403	135,497		ofit attributable to owners of rent	
Cash Flows	Net cash provided by (used in) operating activities	(millions of yen)	13,870	11,439	12,059	9,464	14,501			
	Net cash provided by (used in) investing activities	(millions of yen)	∆6,896	∆9,153	∆7,665	∆5,436	∆5,661			
	Free cash flow	(millions of yen)	6,974	2,286	4,394	4,028	8,840			'
	Net cash provided by (used in) financing activities	(millions of yen)	△2,114	∆4,184	∆3,870	∆3,860	∆4,388	Or	dinary income to total assets	
	Cash and cash equivalents at the end of the fiscal year	(millions of yen)	27,547	25,461	26,122	26,133	31,497			
	Borrowings and corporate bonds at the end of the fiscal year	(millions of yen)	24,448	23,490	23,001	22,530	22,140			
er Share Data	Profit per share	(Yen)	82.31	75.30	98.23	92.92	89.44			
	Net assets per share	(Yen)	980.32	1,032.06	1,136.82	1,179.63	1,219.18	Re	turn on equity	
	Cash Dividends per share	(Yen)	24.00	24.00	26.00	28.00	32.00			
Financial Indicators	Gross profit to net sales	(%)	30.5	31.3	31.4	31.8	32.3			
	Operating income to net sales	(%)	5.4	5.0	5.4	5.0	5.3	Or	perating income to net sales	
	Return on equity	(%)	8.6	7.5	9.1	8.0	7.5			
	Ordinary income to total assets	(%)	6.4	5.9	6.2	5.9	6.3			
	Equity ratio	(%)	49.7	52.0	53.1	56.7	56.8			

Note: "Partial Amendments to Accounting Standard for Tax Effect Accounting "(Business Accounting Standard No. 28; February 16, 2018), etc., have been applied from the beginning of the current consolidated fiscal year. For each consolidated fiscal year from fiscal 2015 to fiscal 2017, the figures before retroactive application of the relevant accounting standards are stated.



240.7

2015

12.9

2015

9.0

2015

6.4

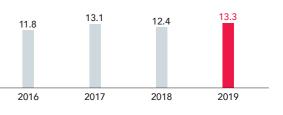
2015

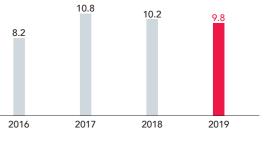
8.6

2015

5.4

2015







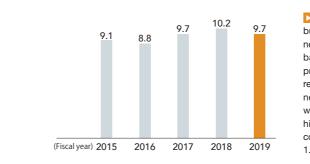


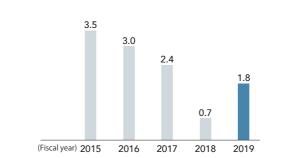
Segment Information

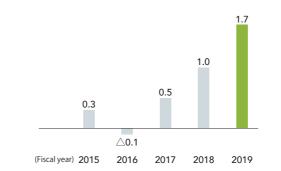


Operating income (¥ billion)

Breakdown



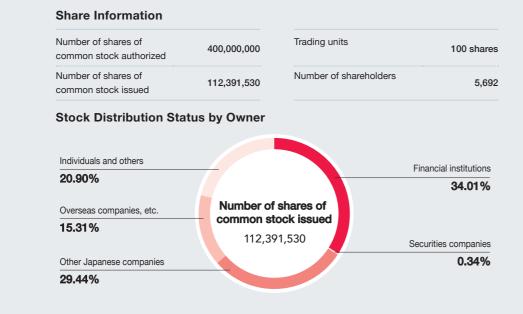




▶ In the Material Handling Systems segment, demand for automated warehouse equipment remained at high levels on the back of growing labor-saving needs arising from labor shortages and expanding Internet shopping in the wholesale and retail sectors. Under these circumstances, the Company actively conducted promotion activities for proposals that maximize the utilization of its products, which stand out from others due to their superiority. It also worked to strengthen the engineering platform, thereby aiming to grow sales and steadily secure income. As a result, both net sales and income significantly increased year-over-year. As a result, net sales in this segment amounted to ¥16,113 million (a year-over-year increase of 25.9%) and the segment income amounted to ¥1,770 million (a year-over-year increase of 64.1%).

Note: The Material Handling Systems segment, which was previously included in Others, has become an independent segment from the consolidated fiscal year under review because its quantitative importance has increased.

Stock Information (As of March 31, 2020)



Major shareholders

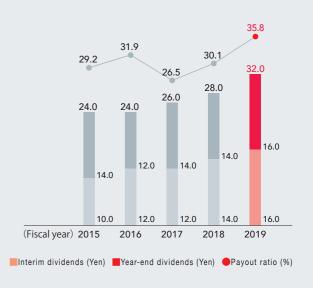
Shareholder	(thousand shares)	(%)
Japan Trustee Services Bank, Ltd. (Trust Account)	10,349	9.38
Mitsubishi Corporation	6,300	5.71
The Master Trust Bank of Japan, Ltd. (Trust Account)	6,223	5.64
Okamura Group Employees Stock Ownership Plan	5,967	5.41
Meiji Yasuda Life Insurance Company	5,436	4.93
Nippon Steel Corporation	5,313	4.82
MUFG Bank, Ltd.	4,805	4.36
Mitsui Sumitomo Insurance Company, Limited	4,236	3.84
Okamura Cooperation Companies Stock Ownership Plan	3,755	3.40
The Bank of Yokohama, Ltd.	2,853	2.59

Notes: 1. The number of shares held is rounded down to the nearest thousand. 2. The holding ratio excludes 2,067,619 shares of treasury stock held by the Company.

▶ In the Office Furniture segment, against the backdrop of a steady supply of large-scale office buildings, demand for office relocations and office renovation remained robust. The trend to create new office environments, such as the work style reforms, is expanding nationwide, reaching a broad base of companies, regardless of industry or scale. Under these circumstances, the Company proactively worked to popularize proposals on how to create new office environments, leveraging the results obtained from our proof-of-concept office, "LABO Office," for the practice and verification of new ways of working, and the experience and knowledge gained from various measures executed within the Company as part of our own work style reforms. As a result, net sales were a new record high, but income declined year-over-year due to increases in personnel expenses and distribution costs. As a result, net sales in this segment amounted to ¥137,074 million (a year-over-year increase of 1.9%) and the segment income amounted to ¥9,734 million (a year-over-year decrease of 5.4%).

▶ In the Store Displays segment, although demand from new store openings are on a declining trend, especially in the smaller retail segment, combined with the growing demand related to labor-saving needs driven by labor shortages, investments in reforms with the purpose to enhance existing stores' competitiveness remained robust. Under these circumstances, the Company stepped up efforts to deliver total solutions for display fixtures, store carts, store security products, and the like by leveraging the organization's comprehensive capabilities, while meeting growing demand for labor-saving solutions, such as through the deployment of countertop products compatible with sliding shelves and self-service checkouts. Due to these efforts, net sales remained flat, while income increased compared to the previous consolidated fiscal year.

As a result, net sales in this segment amounted to ¥95,186 million (a year-over-year decrease of 0.2%) and the segment income amounted to ¥1,816 million (a year-over-year increase of 129.2%).



Cash dividends per share/ Payout ratio

