

## OKAMURA CORPORATION Corporate Profile

Office / School / Library / Hall Art Museum / Theater / Bank Healthcare / Laboratory Security / Home interior Supermarket / Convenience store / Food speciality store Pharmacy / Apparel store Stationery shop / Book store Material handling systems Logistics center / Powertrain



## Set the stage for people

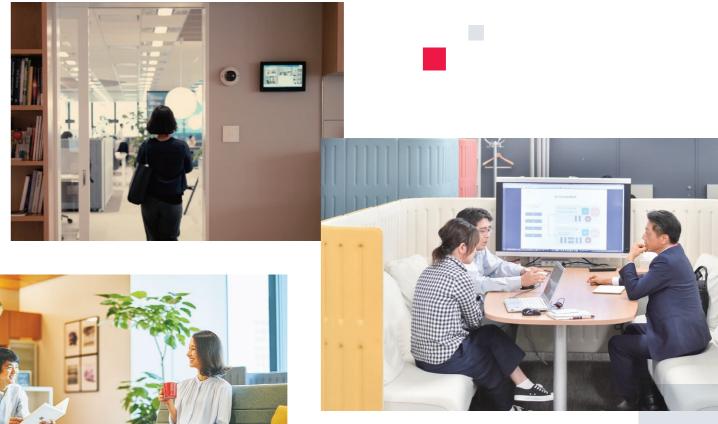
Office spaces, commercial environments, distribution centers and beyond. Okamura creates new value in spaces where people work and live. Heightened inspiration means greater productivity. Where comfort and health go hand in hand. Human-centric spaces – created by Okamura.













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# The spirit of manufacturing passed down through generations

The Okamura Corporation had its beginnings in 1945, based in the town of Okamura in Yokohama.

With a strong belief in Okamura's mission, the founding members brought together the technical and financial support to launch the company as the Okamura Manufacturing Facility, an industrial manufacturing cooperative.

Okamura's founding spirit is still alive today in the five principles of the company's creativity, cooperation, frugality, savings and service. Since its founding, Okamura has provided high-quality products and services for offices, education, healthcare, R&D, commercial facilities and distribution centers under the motto "Quality pays for itself." Okamura's strength lies in its extensive knowledge and technical expertise in many fields, the foundation of creating comfortable spaces for customers worldwide.

#### Technologies Certified as Mechanical Engineering Heritage

Like many other companies in Japan, after the war Okamura began manufacturing daily necessities in an effort to rebuild the country and provide people the things they needed for everyday life. However, Okamura's engineers, including the founder Kenjiro Yoshiwara, —himself an aircraft engineer—had a dream and a powerful desire to build mechanical products. The world's first torque converter was born from this dream in 1951. Shortly thereafter, in 1955, the four-wheel drive Mikasa car was manufactured by Okamura, featuring Japan's first automatic transmission using a torque converter.

In July 2015, the Japan Society of Mechanical Engineers recognized the torque converter developed in 1951 and used in the automatic transmission of the Mikasa as part of Japan's Mechanical Engineering Heritage.\* It remains part of the manufacturing heritage that is embodied in Okamura products today.



\*The Mechanical Engineering Heritage designation is given by the Japan Society of Mechanical Engineers with the aim of preserving the historical heritage of Japan's mechanical technology, and ensuring that it is passed on to future generations as a part of their cultural heritage.





Kansai Okamura Manufacturing Co., Ltd. (Osaka) established	1970	Tokyo Showroom opened Fuji Plant in Shizuoka completed
system introduced, nanization of office work		Okamura listed on the first section of the Tokyo Stock Exchange
Office opened	1972	Okamura-Tyler Fuji Plant in Shizuoka completed
n the second section of Exchange	1973	Headquarters moved to Yokohama Tenri Building
developed	1974	Takahata Plant in Yamagata completed
		New Otani Showroom opened
	1976	RC-04 type pneumatic robot developed
00	1979	Osaka Showroom opened
First Okamura Business Show held	1975	Okamura Bau building equipment show held System kitchen introduced
	1976	Ferro Wall movable
chair Science) PR hed		partitions launched
Award G-Mark awarded		
unior desk and chair unched Technology		Slimline storage system launched
partnership with AllSteel Inc. (USA) for desks and chairs	1977	20 series chair launched
Inter-Wall launched	4070	Salvarani Longline Italian-
R da	1978	made system kitchen launched
Products displayed at NOPA Exhibition in New York City		launched
dola series launched	1972	Products displayed at Japan's first store system show, 1st JAPAN SHOP
Technology partnership with the Darling Company in Los Angeles	1976	Okamura Multiple Unit Display System (OMUDIS) launched
for system gondolas Technology partnership with the	1978	No-defrost refrigerated showcase system
Tyler Refrigeration Corp. (USA) for refrigerated showcases, Okamura-Tyler established		launched
	1970	Type-61 Heavy Rack (pallet rack) production started in a technology partnership with Palmer Shale company in the USA Type-63 Lightweight Shelving launched, first Japanese-made bottless rack system
	1973	Technology partnership with Ermanco Co. in the USA for conveyors
	1976	Products displayed at an international logistics and machines exhibition
	1978	Rotary Rack launched



2010	Td Japan Ltd. established	2015	PT. Okamura Chitose Indonesia established
	Shanghai Showroom opened		
2013	Hangzhou Okamura Transmission Co., Ltd. established		Shanghai Showroom reopened after refurbishment
	Salotto Group (Hong Kong) acquired		Japan's first front wheel drive automatic car "Mikasa" with automatic transmission
	Sunahata Co., Ltd. acquired		certified as "Mechanical Engineering Heritage"
	Ichie Co., Ltd. acquired	2018	Okamura International Malaysia Sdn. Bhd. established
	Shanghai Okamura Architecture Co., Ltd. established		
2014	Okamura Trading (Shanghai) Co., Ltd. established		
	New factory at the Gotemba Plant established		



## We serve society by creating environments for dynamic interaction through innovative ideas and proven quality.

At Okamura Corporation, our philosophy is that "Quality pays for itself." This is reflected today in each of our products and services.

In April 2018, we pledged to further enhance our corporate value in line with Okamura's mission: "We serve society by creating environments for dynamic interaction through innovative ideas and proven quality."

In addition, Okamura is working to reduce its environmental burden through business activities in accordance with its founding spirit while strengthening compliance management and corporate governance. Through these actions, Okamura fulfills its corporate social responsibility (CSR). Our current age is one of transformation—a dramatic shift that occurs just once in several decades, prompting a change in societal values. The labor shortage brought about by a declining population, ongoing digital transformation and the progression of work style reforms will change all of our lives. Yet when there is change, new demand is also born.

Okamura's commitment to research gives us insight into the future and allows us to develop value-added products and complete solutions, creating new markets that respond to the social issues currently at hand.

We look forward to your continued support and encouragement in the years ahead.

Representative Director, President and CEO (M. M.



#### Financial Highlights (Consolidated)



#### Highlights by segment



### Busine<mark>ss</mark> Introduction

## **OFFICE FURNITURE**

Okamura provides products and services that create functional and comfortable spaces, from offices that accommodate diverse working styles to educational institutions where people connect, cultural facilities including theaters and museums, and specialized facilities for research, healthcare and the elderly. Okamura also offers a wide range of products and services to various government agencies, municipal facilities, banking facilities and home interiors.





Workplace



Workplace



Workplace



Communication spaces



Municipal government facilities



Partitions





Meeting rooms





Banking facilities

Restroom booths

Busine<mark>ss</mark> Introduction

## **OFFICE FURNITURE**



Active learning





Lecture rooms







Theaters and halls

Libraries



Stadium bleachers



Staff stations



Hospital rooms



Examination rooms



Intensive care units



Healthcare











Home office furniture



System development rooms



Food inspection rooms





Access control systems





Fully automatic deposit boxes



Open storage systems



Home furniture

Business Introduction

## **STORE DISPLAYS**

Retailers need to constantly create new retail formats to keep up with shifting markets and social environments. Timely monitoring of the retail environment allows Okamura to provide total support for the creation of store environments, from layout and interior planning by designers, to the manufacture, installation and maintenance of fittings. We offer display fixtures, refrigerated showcases, specialized equipment, backroom equipment and logistics equipment to meet every need.





Multiple unit display system

Refrigerated showcases



Refrigerated showcases



Multiple unit display system



Specialized display fixtures





Specialized display fixtures



Specialized display fixtures



Refrigerated showcases



Multiple unit display system

#### **STORE DISPLAYS** Business Introduction

## MATERIAL HANDLING SYSTEMS





Specialized display fixtures

Specialized display fixtures



Stationery / Miscellaneous goods





Overseas expansion







Specialized display fixtures



Multiple unit display system



Specialized display fixtures



Multiple unit display system

Specialized display fixtures



Specialized display fixtures



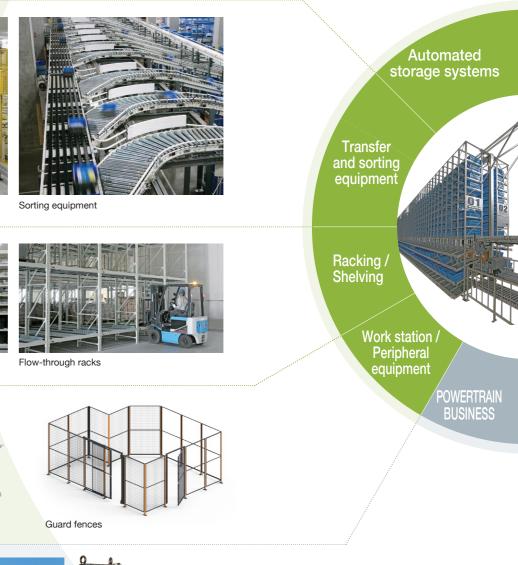
Horizontal carousel storage systems





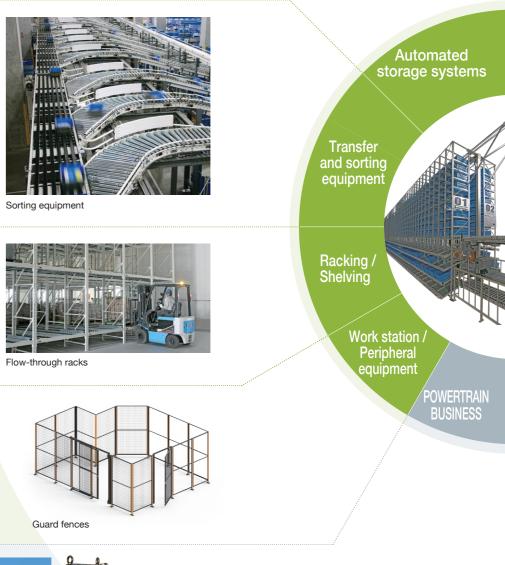
Transfer equipment





Fixed shelving





Workstations



Transmissions for snow removal vehicles



Okamura seeks to streamline logistics, constantly developing and providing new distribution systems through real-life experimentation.

We offer total support, from material handling system proposals resulting in financial benefits through increased speed, accuracy and safety of logistics, to software development, equipment installation, operational support and after-sales service.

Robot storage systems



Torque converter type transmission for forklifts



Okamura's Strength Sources of Technology < Production>

### Creating new value from technological expertise

Okamura prides itself on its proprietary processing technology, built upon years of experience in the field.

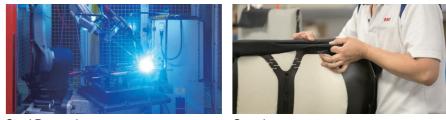
Our sheet metal processing technology for aircraft, developed at the time of Okamura's founding, provided the starting point for a legacy of innovation. At Okamura, we use these technological assets alongside the latest systems and tools to manufacture products that respond to society's needs.



### Production Technology

res robots

ognize parts



Steel Processing



#### Human Resource Development

**OPS** proprietary production

Pursuing efficiency to increase productivity

By increasing productivity and maintaining quality assurance, we have established a strong corporate manufacturing structure.

management system - OKAMURA PRODUCTION SYSTEM

At the Technical Skills Training Center, our mission is training future generations of engineers to ensure that our long heritage of advanced technology and skills continues to be passed down. The Center hosts a diverse variety of training courses each year, making an invaluable contribution to product quality



**Quality Management** 

Okamura creates products that can be used with confidence for many years. In addition to compliance with Japanese Industrial Standards (JIS) and international standards, we apply our own in-house standards, which are even more rigorous. Based on these standards, we assess and confirm the quality and safety of each product through analyses, and by repeatedly subjecting samples to performance and durability tests.

Building the foundation of quality through the next generation

maintenance and improve



Resin molding

#### In-house processes developed over many years

Okamura has built up a repertoire of proprietary technology used in manufacturing, allowing us to perform all necessary processes in-house. Our experience in metal processing dates back to Okamura's founding in 1945, when the company conducted sheet metal processing for aircraft. Our metalworking legacy is passed on to future generations through employee education at our Technical Skills Training Center. Furthermore, we assist workers with specialist training to help them achieve national qualifications.

Our manufacturing facilities operate under our own production management system, the "Okamura Production System" (OPS). The complete elimination of idle processes-those detracting from added value-and extensive robotic automation are our keys to increasing productivity and maintaining high-level quality assurance.

Covering





Assembly



Testing

#### Ensuring quality and safety through proprietary standards



Durability testing



Okamura's Strength Sources of Creativity < Design / Development>

### Bringing creativity and new value to interior spaces

Expectations regarding interior spaces have changed in step with evolving lifestyles and work styles.

Okamura anticipates these changes and conceptualizes optimal interior spaces that meet the needs of every user.

Through ideal interior spaces, we create new value for offices, educational, healthcare. R&D and commercial facilities, and distribution centers.



Since the founding of Okamura, we have worked to create optimized human environments using our knowledge of hardware and software. Through the three tenets of our design policy, we create attractive spaces for the next generation.

In the pursuit of manufacturing that benefits all people, Okamura's high-quality designs employ both functionality and safety.

#### **Quality Design**

Pursuing the true essence of a product, we provide our customers with products they can truly appreciate. In the pursuit of "the perfect product," we are constantly refining our manufacturing abilities. We aim to create high-quality designs that give our customers added value. Okamura is committed to satisfying the needs of our customers by ensuring safety and improving comfort. This includes product development based on ergonomic principles and creating environments that enhance creativity.

#### **Eco-Design**

The Okamura Group strives to design products that have the lowest possible level of environmental impact throughout their life cycle, from the selection of raw materials, to disposal after use. This contributes to a sustainable society. We achieve this goal by carrying out product assessments at the planning and design stages and applying certification according to our own environmental standards.

#### Green Wave and Green Wave+

Wave+ standard for products that are even more environmentally friendly. By offering these products to our customers, we are helping to reduce the burden on the environment.

#### **Universal Design**

Okamura pursues designs that benefit all people, developing individualized products

and spaces for people from all walks of life. We offer products and spaces so that a greater number of people can use them comfortably, focusing on safety, comfort, adaptability, ease of comprehension, access to information and basic performance, including ample customization and optional extras.

Awards and certifications received in Japan and overseas







reddot award 2019 winner



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#### Provide customers with products of true value



Ergonomic Seating Simulato

#### Develop products with lower environmental burdens

Okamura specially created these environmental product standards, and the Green Wave standard was put into practice in 1997. We certify environmentally conscious products based on seven criteria, namely: "Resource saving," "Use of recycled materials," "Recycling ability," "Reusability," "Long service life," "Safety and environmental protection" and "Energy conservation." We certify products that meet these criteria as recommended products bearing the Green Wave logo. In 2010, we created the Green





#### Work towards a world in which everyone feels comfortable and prosperous



#### **Office Furniture**

Building optimal spaces that are comfortable and promote creativity, productivity and well-being

We provide products and services through ideal spaces, including offices, educational and medical institutions, and research facilities. In order to help individuals and organizations to perform at their best, we propose creating an environment which accommodates diverse working styles.



Workflow





1 Research

2. Analysis and interviews 3. Basic design and implementation plan





4. Construction management 5. Relocation and and deliverv movina

6. Operations, after-sales service, follow up

#### **Store Displays**

From research to planning, design, construction, maintenance and feedback, we support every aspect of retail store development.

We offer total support, from the store planning stage to opening day, proposing attractive store layouts in line with our customers' wishes. After the store opening, we conduct efficacy verification, equipment maintenance, existing store renovation and the opening of additional stores. Moreover, since all of the sales representatives, designers, construction supervisors, logistics and factory members that make our fixtures in Japan are managed by Okamura, we minimize the troublesome administrative work that comes with opening a store.



#### Workflow





1. Research 2. Concept drafting 3. Basic design

4. Implementation design





production

Workflow

Consulting

6. Construction management

7. Opening, maintenance, feedback

#### **Material Handling Systems**

#### We offer an optimized distribution system to our customers, based on creative new ideas and our extensive experience in the field.

The logistics industry is becoming more diverse and sophisticated by the moment. As such, streamlining logistics is a major aim of every company. At Okamura, we propose optimal distribution management systems based on our abundant experience and outstanding technology. We offer total solutions, from consulting, simulation-based capacity calculation, optimal plan review, system design, performance tests and maintenance available 24 hours a day.







(software and hardware)

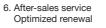
1. Research and analysis 2. Engineering 3. Design Planning





4. Production and programming

5. Installation and operation





Changing workplaces and working styles to affect lives



http://workmill.jp

For more than half a century, Okamura has been thinking about office furniture and working environments.

Through an initiative called Work Mill, the staff at Okamura are looking to change the meaning of work. Work Mill gathers expertise and creates new value in the form of fresh work environments, working styles and lifestyles for Okamura's diverse customer base.



Web magazine (http://workmill.ip/webzine)



Print magazin Business magazines on the topic of work



Co-creation spaces (for details, see P28 and P32)

#### Using the strengths of different materials to coordinate interior spaces

#### CMF (Color / Material / Finish)

In the CMF department, we create designs based on proposals for color schemes, materials and finishes. When designing furniture, we first create a storyboard with images and text capturing recent trends and market movements, then we prepare CMF that reflects the current era



Production Bases

## **Production bases and distribution network**

Okamura's products are created at its production bases in Japan. In fact, Okamura has more production bases than any other company in the domestic industry. Our customers trust us for our rigorous quality control in creating the finest products, the stability of our supply chain, meticulous attention to detail and short lead times.



#### **1.** Oppama Plant

5-2944-1 Urago-cho, Yokosuka, Kanagawa Prefecture Products Office Seating / Lobby Seating / Conference Room Sets / Torque Converters & Transmissions (ISO 9001/ISO 14001 Certifications)



#### 3. Takahata Plant

2635 Kitaharago, Nukanome, Takahata-machi, Higashi Okitama-gun, Yamagata Prefecture

Products Luxury Wooden Desks / Wooden Conference Tables / Wooden Storage Cabinets / SOHO Furniture / Furniture & Equipment for Healthcare & R&D Facilities / Furniture & Equipment for Public & Educational Facilities / Store Equipment

(ISO 9001/ISO 14001 Certifications)



5. Nakai Plant 390 Sakai, Nakai-machi, Ashigarakami-gun, Kanagawa Prefecture Products Store Equipment (ISO 9001/ISO 14001 Certifications)



#### 2. Tsukuba Plant

Techno-Park Toyosato, 1-2-2 Midorigahara, Tsukuba City, Ibaraki Prefecture Products Storage Cabinets / Low Partitions / Furniture & Equipment for Healthcare & R&D Facilities / Furniture & Equipment for Public & Educational Facilities

(ISO 9001/ISO 14001 Certifications)



#### 4. Fuji Plant

102-1 Osaka, Gotemba, Shizuoka Prefecture Products Movable Partitions / Logistics Systems / Store Equipment (ISO 9001/ISO 14001 Certifications)



6. Gotemba Plant 744 Kita, Shibanta, Gotemba, Shizuoka Prefecture Products Refrigerated Showcases (ISO 9001/ISO 14001 Certifications)

#### **Distribution Network**

#### Distribution Centers Regional Distribution Centers Cross-docking Centers

Yokohama Distribution Center Tsurumi Distribution Center Osaka Distribution Center Ayase Distribution Center

#### Sapporo Regional Distribution Center Morioka Cross-docking Center Sendai Regional Distribution Center Niigata Cross-docking Center Tokyo Safe Wall Support Center Tokyo Metropolitan Area Transfer Center Chubu Regional Distribution Center Settsu Regional Distribution Center Hiroshima Regional Distribution Center Fukuoka Regional Distribution Center Okinawa Cross-docking Center

#### **Factory Warehouses** (Distribution Centers)

Takahata

Tsukuba

Gotemba

Oppama Fuii Tsukuba Cross-docking Center Shizuoka Cross-docking Center Nagano Cross-docking Center Kanazawa Cross-docking Center Nakai Takamatsu Cross-docking Center

Kansai Okamura Corporation NS Okamura Corporation Sanvo Okamura Corporation



#### 7. Kansai Okamura Corporation

2-8-63, Inada-Uemachi, Higashi Osaka, Osaka Products Office Systems / Desks / Counters (ISO 9001/ISO 14001 Certifications)



#### 9. Sanyo Okamura Corporation

1 Aino-machi, Takahashi-shi, Okayama Prefecture Products Office Systems / Desks / Storage Cabinets / Store Equipment (ISO 9001/ISO 14001 Certifications)



### 11. FujiSeiko Co., Ltd. 25 Ohama-machi, Nomi, Ishikawa Prefecture

Products Safe Vault Doors & Document Storage Room Doors / Security Systems / Safes / Banking Business Equipment / Safety Deposit Boxes / Walls and Wall Surface Construction Work / Protective Products for Nuclear Power & other Industries (ISO 9001/ISO 14001 Certifications)

8

#### Siam Okamura Steel Co., Ltd.

51/5 Moo 2 Poochao Rd., Bangyaprak, Phrapradaeng, Samutprakarn, 10130, Products Sales of office furniture and store display equipment in Southeast Asian countrie (ISO 9001/ISO 14001 Certifications)

Associate Warehouses (Distribution Centers)





#### 8. NS Okamura Corporation

23-15 Suzuko-cho, Kamaishi City, Iwate Prefecture Products Desks / Logistics Systems / Storage Cabinets / Furniture & Equipment for R&D Facilities (ISO 9001/ISO 14001 Certifications)





#### 10. Tsurumi Plant / Seeder Co., Ltd.

2-2-17 Suehiro-cho, Tsurumi-ku, Yokohama, Kanagawa Prefecture Products Conveyor Systems for Cleanroom (Tsurumi: ISO 14001 Certification) (Seeder: KES Certification)



12. Sunahata Co., Ltd. 4-13-1, Nishihokima Adachi-ku, Tokyo Products Store Equipment



Hangzhou Okamura Transmission Co., Ltd.

No. 88 Donghuan Road, Lin'an Economic Development Zone, Zhejiang, China Products Torque Converters for China (ISO14001 Certification)

## **Global Network**

Okamura's products are manufactured at domestic and overseas plants and shipped throughout the world using a comprehensive logistics network. We are working to improve quality and service while promoting close cooperation between our sales partners, domestic and international associates, and our headquarters and branch offices. This includes technical and sales partnerships with companies in over fifty countries.

#### Sales Bases



#### Hong Kong



Okamura Salotto Hong Kong Limited 2903 Two Chinachem Exchange Square, 338 King's Road, North Point, Hona Kona TEL:+852-2898-9777 Sales of office furniture Hong Kong

**Global Topics** 

participating in trade shows worldwide.



Jakarta

#### Suite 1104 11th Floor Saigon Tower, 29 Le Duan St., District 1, HCMC, Vietnam TEL:+84-28-3822-6392

PT. Okamura Chitose Indonesia Midplaza 2, 22nd Floor, JL Jenderal Sudirman Kav 10-11, Jakarta Pusat 10220 Indonesia TEL:+62-21-572-3925 Sales of office furniture and store display equipment i



#### Bangkok

Rotterdam



Rotterdam Branch

Stationsplein 45.

The Netherlands

3013 AK Rotterdam.

TEL:+31-10-213-4414

Unit B7.043,

### Siam Okamura International Co.,Ltd. 3199 Maleenont Tower

19th Floor, Rama4 Road, Klonaton, Klonatoev, Bangkok 10110. Thailand TEL:+66-2661-5474~79 Sales of office furniture and store display equipment n Thailand and nearby Southeast Asian countries



Shanghai

Malaysia

Malavsia



### Overhead conveyor systems



#### TGW SYSTEMS Inc., USA Transportation and sorting equipment

Europe

#### **ORGATEC 2018**

Okamura displayed products at ORGATEC 2018 (Orgatec Cologne International Office Furniture Trade Fair 2018) in Cologne, Germany in October 2018. The new office chair Finora was launched at the Orgatec event prior to its launch in Japan. This provided an opportunity to popularize the Okamura brand globally.



#### **Overseas Partnerships**

**Office Furniture** 





Lobby / Lounge chairs

Pro-Cord S.p.A., Italy Meeting chairs



Meeting tables

erlab D.F.S.S.A.S., France Green fume hoods

#### Store Displays

Darling Company, USA

Store fixtures systems





Visplay Co Switzerland Display fixtures for stores

## **Material Handling Systems**







Okamura (China) Co., Ltd. 15F B block, FutureLand building, No.5 Lane 388, Zhongjiang Road, Putuo District, Shanghai, 200062 China

Okamura International Malaysia Sdn. Bhd. Unit 13-02, Level 13, Q sentral, 2A, Jalan Stesen Sentral 2,

Kuala Lumpur Sentral. 50470 Kuala Lumpur Wilayah Persekutuan,

TEL : +603 2732 9827 Sales of office furniture and

store display equipment in

TEL:+86-21-6226-5589 Sales of office furniture. material handling systems and store display equipment

## North America

#### NeoCon 2019

In June 2019, Okamura exhibited at NeoCon 2019, one of the largest commercial interior exhibitions, held in Chicago, Illinois USA. Since 2008, Okamura has operated a branch and showroom in Chicago, at The Mart. This year, we expanded the facility to 1.7 times its previous size, and showcased a new sofa series and conference seating in the renovated showroom.









Hub Design S.r.l., Italy Amenity chairs



DORMA Hüppe Raumtrennsysteme GmbH+Co KG, Germany Sliding partitions





AutoStore AS, Norway Robot storage systems

#### Asia

#### VMARK Interior Design Week 2019

In May 2019, Okamura exhibited at the first VMARK Interior Design Week 2019 in Ho Chi Minh City, Vietnam. The exhibition focused on office furniture made in Japan and highlighted its high level of functionality and design. This event helped Okamura develop brand awareness.



## **Communication Places**

In Tokyo, the Okamura Garden Court Show Room in Akasaka provides around 4,400 square meters of display area surrounded by green parks. Further afield, visitors can experience Okamura products in showrooms in the rest of Japan, Chicago, USA and Shanghai, China. The showrooms allow visitors to see and try out Okamura's latest range of product lines and concepts covering furniture for offices, schools and hospitals, as well as commercial product displays. Meanwhile, exhibits at the Okamura Chair Museum in Tokyo offer a chance to learn first-hand about chairs, tracing the evolution and history of office seating and Okamura's contributions in developing new ergonomic technology. "Labo offices" that are experimental offices set up in several locations as part of our workplaces manifest some of our ideas for the future workplace. At our four co-creation spaces in Tokyo, Nagoya, Osaka and Fukuoka, we hold events aimed at cultivating new "working values" with guests and participants.

#### Museum





#### Showrooms



Garden Court Showroom Location: Hotel New Otani, 3rd Floor, Garden Court, 4-1 Kioicho, Chiyoda-ku, Tokyo, Japan Telephone: +81-3-5276-2001 **Opening Hours:** 9:00 a.m. to 5:30 p.m. (Weekdays), 10:00a. m. to 5:00 p.m. (Saturdays)



Closed: Sundays and Holidays Sendai Showroom

Location: Kakyoin Square, 12th Floor, 1-1-20 Kakyoin, Aoba-ku, Sendai-shi, Miyagi, Japan Telephone: +81-22-712-1491 Opening Hours: 9:00 a.m. to 5:30 p.m. (Weekdays) Closed: Saturdays, Sundays and Holidays



#### Fukuoka Showroom

location: Meijiyasuda Watanabe Bldg., 1st Floor, 1-3-3 Hakataekimae, Hakataku, Fukuoka-shi, Fukuoka, Japan Telephone: +81-92-482-8822 Opening Hours: 9:00 a.m. to 5:30 p.m. (Weekdays) Closed: Saturdays, Sundays and Holidavs





Location: 222 Merchandise Mart Plaza, Suite 1100. Chicago, IL 60654, USA Telephone: +1-312-645-0115



Visplay Showroom

Location: Higashiote Bldg 1 st Floor, 1 -1-7 Uchikanda,

Chivoda-ku, Tokvo, Japan

Opening Hours: 9:00a.m.

to 5:30 p.m. (Weekdays)

and Holidays

Telephone: +81-3-3259-6028

Closed: Saturdays, Sundays

Osaka Showroom

5:30 p.m. (Weekdays) Closed: Saturdays, Sundays

Nagoya Showroom

Location: Dainagoya

Bldg., 14th Floor, 3-28-12 Meieki,Nakamura-ku,

Nagoya-shi, Aichi, Japan Telephone: +81-52-551-3170

**Opening Hours:** 9:00 a.m. to 5:30 p.m. (Weekdays)

Closed: Saturdays, Sundays

and Holidays (Reservations required)

Osaka, Japan

and Holidays

Location: Grand Front Osaka

Tower-A, 21st Floor, 4-20

Ofuka-cho, Kita-ku, Osaka-shi,

Telephone: +81-6-4802-3370

Opening Hours: 9:00 a.m. to

18F. Infinitus Tower, 168 Hubin Shanghai 200021 China Telephone: +86-21-6333anen

#### Labo Offices





#### **Co-creation spaces**





Open Innovation Biotope "Sea" Akasaka Intercity AIR 13th Floor, 1-8-1 Akasaka Minato-ku Tokyo, Japan



Open Innovation Biotope "bee" Grand Front Osaka Tower-A, 21 st Floor, 4-20 Ofuka-cho, Kita-ku, Osaka-shi, Osaka, Japan

Shanghai Showroom Location: Room 08-15, Road, Huangpu District,



Mikasa Touring exhibit



#### Okamura Chair Museum

Location: 2-13-2 Nagata-cho, Chivoda-ku, Tokvo, Japan Telephone: +81-3-3593-6195 Opening Hours: 9:00 a.m. to 5:00p.m. (Weekdavs) Closed: Saturdays, Sundays and Holidays (Free entry / Reservations

required)

CO-Dō LABO



MENNOLU LABO



CO-Dō LABO





Open Innovation Biotope "Cue" Dainagova Bldg., 14th Floor, 3-28-12 Meieki, Nakamura-ku, Nagoya-shi, Aichi, Japa



Open Innovation Biotope "Tie" Meijiyasuda Watanabe Bldg., 2nd Floor, 1-3-3 Hakata-ekimae, Hakata-ku, Fukuoka-shi, Fukuoka, Japar

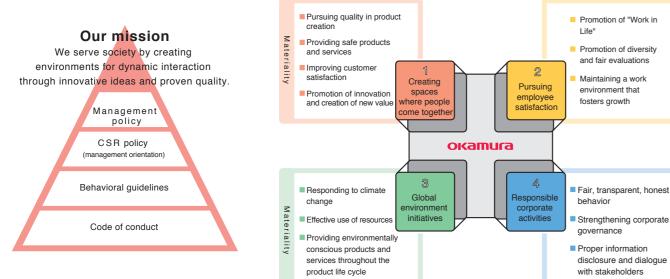
## **Towards a Sustainable Society**

Okamura Group aims to be a global company trusted and appreciated by society and fulfill its obligations to our shareholders through our business activities. In agreement with the philosophy of the Sustainable Development Goals (SDGs), international goals set by the United Nations for the realization of a sustainable world by 2030, Okamura will contribute to the achievement of these goals through our business and social contribution activities.

Okamura will fulfill our corporate social responsibility based on our mission: "We serve society by creating environments for dynamic interaction through innovative ideas and proven quality." In order to respond collectively to the expectations of stakeholders and the demands of society, we identified a number of CSR Materiality (Material Issues) in 2019 that we will engage as a unified Group.

#### CSR at the Okamura Group

CSR Materiality (Material Issues)



### Aiming to create happy workplace where diverse employees can work together

Okamura developed the Weltz series of "active movement" chairs to help people work in their own unique way. We developed this chair in collaboration with Saga University, Kanagawa Rehabilitation Center and Nissin Medical Instrument to realize an office chair that moves smoothly while the user is in a seated posture. In April 2018, we released the Weltz-self. In October 2018, we announced the Weltz-EV chair with a motorized drive system.

By combining Okamura's technology for creating chairs with our partners' expertise in wheelchairs, we were able to create a comfortable chair that moves smoothly while the user is seated. The Weltz series employs a sophisticated design that blends naturally with furniture in any environment, helping to realize a positive workplace for diverse employees to work together.



Okamura Group's CSR activities

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http://www.okamura.co.jp/company/csr/

GOALS

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Cooperating with industry, academia and government to promote education on trees\* and the use of local timber

Since FY 2014, representatives from Okamura have acted as special lecturers in the Furniture Design Seminar held at the Department of Product Design at Tohoku University of Art and Design in Yamagata Prefecture. In Oguni, Yamagata Prefecture, which is rich in woodland resources, Okamura is aiming to deepen its understanding of local traditional tree culture and its ties with the local people. Moreover, we hope to create new value as a regional brand through a project promoting education on trees and the use of local timber. In this project in Oguni, Okamura also partnered with Tohoku University of Art and Design, and in July 2018, the three parties signed an agreement on the use of Oguni's timber and the promotion of education on trees. In the first project, 3-year-old children in Oguni were presented with Deiku children's desks as a piece of "first furniture" for children. The desks were created using local cedar wood, and final processing was completed at local facilities. Using our strengths in furniture development, design, surveys, research and production, Okamura helped to develop human resources, revitalize the region and develop a sustainable community.

\*Education on trees: learning about the benefits of wood, why we should use it, and more.





### "WiL-BE": Okamura's philosophy on work style reforms and implementing them

Since 2018, Okamura has been actively promoting activities related to work style reforms through its "WiL-BE" initiatives. "WiL-BE" is an initiative derived from the "Work in Life" project advocated by Okamura. Work in Life is based on the idea that "Life is composed of many parts, of which work is one."

The main goal of this initiative is to promote work style reform as a means to shape Okamura into the company it should be. Although Okamura is a company that creates new working environments for its customers, we are also working on new ways of working at our own company, and will pass the knowledge obtained through this effort on to society.

Four actions taken under "WiL-BE"

Action 1	Action 2	
Human Development Change how people view work to promote motivation and capacity for growth.	Work Rules Create an in-house system that allows every employee to enjoy their work.	ir
Human resource development	Systems / Rules	
Motivation	Behavior modification Rule enforcement / Rule establishment	

#### Accreditations / certifications





健康経営優良法人 ホワイト500

The Deiku children's desk employs a design that is easily assembled It was devised by students of Tohoku University of Art and Design.





Commemorative photo holding a Deiku children's desk assembled by children and their parents

#### Action 3

#### Work Smart

Establish an ICT environment to mprove work capacity and efficiency.

Working capacity improvements Efficiency improvements

Workplace Create working environments that enhance efficiency and creativity

Action 4

Experiments / demonstrations Evidence Manufacturing as a service



### **CSR Management**

#### Promoting corporate activities based on the Okamura Group's CSR policy

In March 2010, Okamura compiled information on its CSR activities into a CSR policy document, based on the founding principles of the Okamura Group. In April 2014, we revised our CSR policy due to changes in societal demands, leading us to the seven principles of CSR shown here.

'he Okamura	Group's CSR	policy	
-------------	-------------	--------	--

- 1. Promotion of compliance 2. Pursuit of quality
- 3. Environmental friendliness 7. Harmony with society
- 4. Disclosure of information

- 5. Workplace improvements 6. Respect for human rights

### **Pursuit of Quality**

#### Creation of comfortable and safe workspaces suitable for teleworking

Teleworking allows employees to work whenever and wherever they want. It is drawing attention as an effective tool in work style reforms, and is becoming ever more popular. However, spaces such as cafes and satellite offices used for teleworking are not suitable for creating materials or making calls involving confidential information, thus there is a need for more places that are suited to teleworking. Although open offices are becoming increasingly popular, more and more employees want to work via remote conferencing, individually or in small groups.

To solve these problems, we have developed a work booth in a new style: a private room. We're contributing to the transformation of work styles through partnership with V-Cube by developing "TELECUBE by OKAMURA," a chair and desk combination that offers optimum height and seated comfort, allowing the user to work for long periods of time with minimal fatigue.

#### **Environmental Friendliness**

#### Promotion of ACORN activities

Our lives and economic activities are supported by the natural environment and many forms of life. The Okamura Group wants to realize a sustainable society, and considers it its mission to protect and nurture our environment. The ACORN initiative includes our activities towards promoting symbiosis with nature and biodiversity conservation, and we conduct a number of activities both within and outside of the company to this end. We have also established a website (http://acorn.okamura.co.jp/) to disseminate information on these activities. The site also features regular articles.

Hands-on training at the Afan Woodland



#### Fuji Plant: Approaches on reducing the environmental impact of the manufacturing process

In the production division of the Okamura Group, we are focusing on ways to improve the coating process, where a large environmental load is likely to arise even during manufacturing. In the coating process, a baking and drying furnace is used to fix paint onto items being treated, however when the external air heated by the burner is drawn into the drying furnace, part of the heat is lost to the outside. In our system, this waste heat is passed through a heat exchanger to raise the temperature up 3-4 times. By using this air as the air supply for the burner, the amount of gas needed to keep the drying furnace at a high temperature is reduced by 13%. Because it reduces overall energy usage, this system will also be installed at Okamura's other business sites, allowing the Group as a whole to further reduce greenhouse gas emissions.

#### **Workplace Improvements**

#### Development of initiatives and systems to realize diverse work styles

From the perspective of "Work in Life," the Okamura Group is developing initiatives and systems to realize diverse works styles, allowing each and every employee to feel motivated in their work.

<Examples of initiatives Ensuring no overtime work is performed · Promoting work at other sites and systems> · Eliminating core time within the flextime system

Activities encouraging employees to reflect on their work style

Employees throughout Okamura are encouraged to reflect on their work style to improve their work and change how they view their daily tasks. To this end, Okamura holds regular meetings, identifies issues, decides on measures and takes concrete action. Measures include effective use of time, making work more efficient through ICT, improvement of communication and awareness reform.

<Examples of measures> • Reduction of time spent in meetings • "Thank You Tree" (a place for

- · Communication via chat
- · Using cards that show when an employee has gone home early

### Harmony with Society

#### Environmental classes presented by visiting teachers at elementary schools

As part of our activities to contribute to society, we have provided environmental classes for elementary school students since 2007. Okamura employees teach the lessons, in which students learn about the "3Rs" (reduce, reuse, recycle) with regard to the desks and chairs designed for use in schools. The students also learn how to use things with care, and study the forests of the world with a focus on biodiversity conservation and sustainable use of forest resources. With this information at hand, the students are able to consider what they can do for the environment. We plan to further improve these lessons in the future, while promoting understanding and awareness of environmental issues among the next generation and manufacturing that respects the natural environment.

#### Working through the lens of regional characteristics

From 2017 to 2018, we collaborated with Center for Promotion of Interaction and Rural mountainous area Residence in Aichi on the Mikawa Yamazato × Cue project. Center for Promotion of Interaction and Rural mountainous area Residence in Aichi was established through cooperation between private organizations and local governments with the aim of reenergizing the Mikawa rural mountainous area of Aichi Prefecture. Based on the dual perspectives of working and living in the Yamazato area and working and living in urban areas, we held four sessions to consider the future of how people work. In the second and third sessions, we listened to stories about work in the Yamazato area from people who actually work there, and observed a number of workplaces. In the final session, we held a workshop at the Open Innovation Biotope "Cue," a cocreation space operated by Okamura, based on the past observations and the concept of "Work in Life." A variety of people participated in the events, including those interested in migrating to the Mikawa rural mountainous area, students thinking about their own future work styles, and local government staff supporting a number of work-related activities. All those who took part were given the opportunity to gain new perspective on the meaning of work.



- · Introduction of a teleworking · Assistance allowing for use system
- Introduction of an hourly paid leave system
- of childcare services · Introduction of a return-to-
- work system

employees to express their gratitude) · Paid leave acquisition calendar (allowing employees to see the leave they accrue)







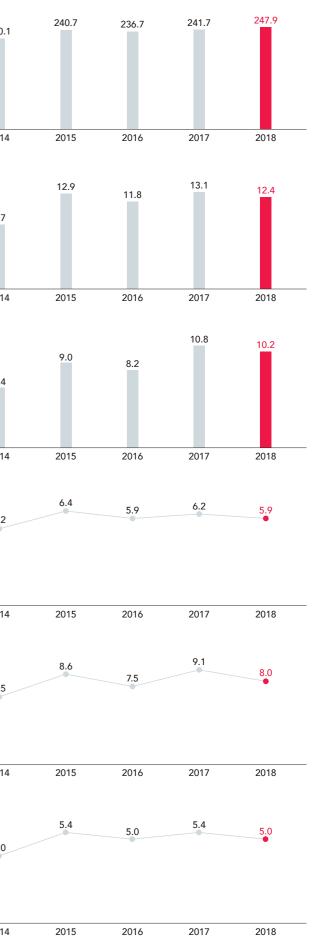
#### Corporate Data (As of July 2019)

Corporate Data	Company Name	OKAMURA CORPORATION	Subsidiaries and Associates	Company name	Principal business activities
	Registered Office	2-7-18, Kitasaiwai, Nishi-ku, Yokohama, Kanagawa 220-0004, Japan	oubsidiaries and Associates	Japan	
	Head Office	Tenri Bldg. 19F, 1-4-1, Kitasaiwai, Nishi-ku,			
		Yokohama, Kanagawa 220-0004, Japan		Okamura Logistics Corporation	Transportation, storage, loading and unloading, assembly during distribution processing,
	Foundation	Telephone: +81-45-319-3401			construction, interior finishing and others
	Foundation	October 1945		Okamura Support and Service Corporation	Installation, maintenance and after-sales service
	Paid-in Capital	¥18,670 million		Okamura Support and Service Corporation	for all Okamura products
	Number of Employees	3,472 (As of March 31 2019)		FM Solution Correction	· · · · · · · · · · · · · · · · · · ·
	Business Activities	Manufacture and sale of steel furniture		FM Solution Corporation	Office consulting and related business centering
		Manufacture and sale of industrial machinery and other equipment Contracting of metal fitting installation work			on facility management
		Auxiliary works, design, manufacture and sale related to the construction industry		Hill International Inc.	Importation and sale of high-end furniture and
		Manufacture and sales of display fixtures and other equipment			interior goods from Europe and North America
		Auxiliary construction, design and sale of security systems		Td Japan Ltd.	Importation and sale of dealing desks and moni
		Design, manufacture and sales of medical equipment and other machinery and			arms
		equipment Provision of information on improvement of office environments and improvement		SEC Co., Ltd.	Construction, maintenance and repairs for the
		of office / production efficiency; manufacture and sale of related equipment			store display business
	Affiliated Banks	MUFG Bank / The Bank of Yokohama / Mizuho Bank / Other bank branches where		Kansai Okamura Corporation	Production of desk systems and storage cabine
		Okamura has company branches		NS Okamura Corporation	Production of desk systems and material handlin
	Stock Information	Number of shareholders 5,439 (as of March 31, 2019)			system products
		Number of shares of common stock issued 112,391,530		Sanyo Okamura Corporation	Production of desk systems and store display
		Fiscal year end March 31			equipment
				Seeder Co., Ltd.	Production of conveyor systems
rectors and Auditors	Representative Director, President and CEO	Masayuki Nakamura		FujiSeiko Co., Ltd.	Production and sales of automatic safe deposit vaults and office security systems
	Director and Senior	Shigeji Kikuchi Senior General Manager, Office Sales Division		Sunahata Co., Ltd.	Production of store display equipment
	Managing Executive Office			Okamura Business Support Corporation	Life and non-life insurance agency business,
		Fumio Yamamoto Senior General Manager, Store Displays Division		Okamura Business Support Corporation	welfare services for the Okamura Group
	Director and Managing	Kenichi Yamaki Senior General Manager, Production Division			
	Executive Officer	· · · · · · · · · · · · · · · · · · ·		Overseas	
	Director and Executive	Sakae Fukuda CFO			
	Officer			Okamura International (Singapore) Pte., Ltd.	Sales of office furniture and store display
	Outside Directors	Kotaro Tsukamoto Executive Vice President & Group CEO, Industrial Materials Group, Mitsubishi Corporation			equipment in Singapore and nearby South-East Asian countries
		Hiromi Asano			
		Hiroyoshi Ito External Auditor, Keystone Partners Co., Ltd		Okamura (China) Co., Ltd.	Sales of office furniture, material handling system
	Corporate Auditors	Katsunori Aratani			products, store display equipment and others in China
		Toshikazu lwata			
	Outside Auditors	Yuichi Suzuki lawyer		Shanghai Okamura Architecture Co., Ltd.	Construction and management of design, construction and interior/finishing carpentry wor
		Keiko Kishigami certified public accountant			for offices and store displays in China
				Okamura Trading (Shanghai) Co., Ltd.	Procurement of products and parts for the
ecutive Officers		er Hajime Kaneko Senior General Manager, International Sales & Marketing Division		Okamura Irading (Shanghai) Co., Ltd.	Okamura Group
	Senior Executive Officers				· · · · · · · · · · · · · · · · · · ·
		Makoto Tajiri Senior General Manager, Material Handling Systems Division		Okamura Salotto Hong Kong Limited	Sales of office furniture in Hong Kong
		Hiroshi Makino Senior General Manager, Telecom Sales Division		Hangzhou Okamura Transmission Co., Ltd.	Production of transmission devices in China
		Shinji Sakatoku Senior General Manager, West Japan Regional Sales Office, Store Displays Division		PT. Okamura Chitose Indonesia	Sales of office furniture and store display
		Naoki Kono Senior General Manager, Tokyo Regional Sales Office, Office Sales Division			equipment in Indonesia
		Kazumi Arakawa Senior General Manager, Marketing Division		Siam Okamura Steel Co., Ltd.	Production of office furniture, store display
	Executive Officers	Yoshikazu Yamashita General Manager, Marketing Office, Material Handling Systems Division			equipment and other products for Thailand and
		Yoshikazu Sato CHRO			nearby South-East Asian countries
		Takefumi Kondo Senior General Manager, Healthcare Division		Siam Okamura International Co., Ltd.	Sales of office furniture and store display
		Miyoshi Kurihara General Manager, Second Plant Department, Production Division			equipment in Thailand and nearby South-East
		Yoshihito Ohno General Manager, Work Style Consulting Office, Office Sales Division			Asian countries

#### Financial Information <Consolidated>

	1		0011	0045	0047	004-	0010
Operating Results (Annual)	Net sales	(millions of yen)	<b>2014</b> 220,130	<b>2015</b> 240,794			2018 247,925
	Gross profit	(millions of yen)	65,041	73,493	73,998	75,794	78,924
	Selling, general and administrative	(millions of yen)	56,274	60,532	62,182	62,651	66,506
	expenses Operating income	(millions of yos)	0 744	12 040	11 015	12 1/12	12 /10
	Operating income	(millions of yen)	8,/00	12,900	11,815	13,142	12,418
	Ordinary income	(millions of yen)	10,347	13,590	12,761	14,000	13,677
	Profit attributable to owners of parent	(millions of ven)	6 422	9,067	8 295	10 820	10,234
		(	07122	,,,	01270	10/020	
inancial Position (Fiscal year end)	Total assets	(millions of yen)	207,387	217,485	218,741	235,765	229,276
		( ''''' ) ) ) ) ) ( ) ) ) ) ) ( )	400 544	400.404		405 505	
	Total net assets	(millions of yen)	103,544	108,491	114,249	125,585	130,403
Cash Flows	Net cash provided by (used in)	(millions of yen)	7,463	13,870	11,439	12,059	9,464
	operating activities Net cash provided by (used in)	(millions of yen)	∆6,487	∆6,896	∆9,153	∆7,665	∆5,436
	investing activities						
	Free cash flow	(millions of yen)	976	6,974	2,286	4,394	4,028
	Net cash provided by (used in)	(millions of yen)	∆3,296	△2,114	∆4,184	∆3,870	∆3,860
	financing activities Cash and cash equivalents at the	(millions of ven)	22 808	27 547	25 461	26 122	26 133
	end of the fiscal year	(minoris or yen)	22,000	27,347	23,401	20,122	20,133
	Borrowings and corporate bonds at the end of the fiscal year	(millions of yen)	24,288	24,448	23,490	23,001	22,530
Per Share Data	Profit per share	(Yen)	58.30	82.31	75.30	98.23	92.92
			02/ 50	000 22	1 022 07	1 12/ 02	4 4 7 0 4 0
	Net assets per share	(Yen)	936.59	980.3Z	1,032.06	1,130.82	1,179.03
	Cash Dividends per share	(Yen)	17.00	24.00	24.00	26.00	28.00
Financial Indicators	Gross profit to net sales	(%)	29.5	30.5	31.3	31.4	31.8
		(01)					
	Operating income to net sales	(%)	4.0	5.4	5.0	5.4	5.0
	Return on equity	(%)	6.5	8.6	7.5	9.1	8.0
	Ordinary income to total assets	(%)	5.2	6.4	5.9	6.2	5.9
	Equity ratio	(%)	49.8	49.7	52.0	53.1	56.7

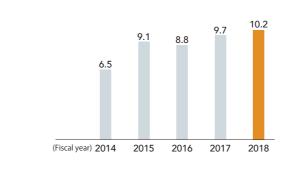
(Note) "Partial Amendments to Accounting Standard for Tax Effect Accounting "(Business Accounting Standard No. 28; February 16, 2018), etc., have been applied from the beginning of the current consolidated fiscal year. For each consolidated fiscal year from fiscal 2014 to fiscal 2017, the figures before retroactive application of the relevant accounting standards are stated.

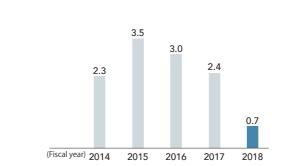


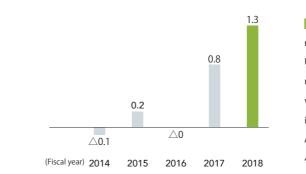
#### Segment Information



#### Operating income (¥ billion)







Breakdown

#### **Stock Information**

(As of March 31, 2019)

#### **Share Information** Number of shares of Trading units 400.000.000 100 shares common stock authorized Number of shares of Number of shareholders 112,391,530 5.439 common stock issued Stock Distribution Status by Owner Individuals and others Financial institutions 20.30% 35.91% Number of shares of Overseas companies, etc. common stock issued 14.86% 112,391,530 Securities companies Other Japanese companies 0.63% 28.30%

#### Major shareholders

Shareholder	(thousand shares)	(%)
Japan Trustee Services Bank, Ltd. (Trust Account)	10,791	9.78
The Master Trust Bank of Japan, Ltd. (Trust Account)	6,367	5.77
Mitsubishi Corporation	6,300	5.71
Okamura Group Employees Stock Ownership Plan	5,798	5.26
Meiji Yasuda Life Insurance Company	5,436	4.93
Nippon Steel & Sumitomo Metal Corporation	5,313	4.82
MUFG Bank, Ltd.	4,805	4.36
Mitsui Sumitomo Insurance Company, Limited	4,236	3.84
The Bank of Yokohama, Ltd.	4,076	3.69
Okamura Cooperation Companies Stock Ownership Plan	3,626	3.29

Notes: 1. The holding ratio excludes 2,066,983 shares of treasury stock held by the Company. 2. April 1, 2019, Nippon Steel & Sumitomo Metal Corporation changed its legal name to Nippon Steel Corporation.

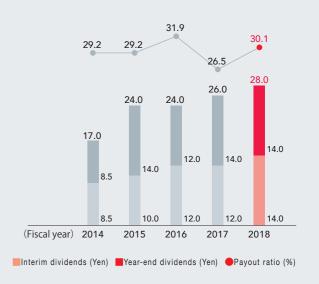
In the Office Furniture segment, the number of large office relocation projects increased alongside the steady supply of large-scale office buildings in central Tokyo, and demand for office relocations and office renovation, mainly by companies with strong business results, remained robust. Under these circumstances, the Company made active efforts to popularize proposals on how to create new office environments in response to work style reform in offices and growing interest in health, which lead to an increase in the number of high-value added major projects, achieving year-over-year growth in both net sales and income. As a result, net sales in this segment amounted to ¥134,504 million (a year-over-year increase of 4.7%) and the segment income amounted to a record ¥10,288 million (a year-over-year increase of 5.2%).

In the Store Displays segment, on the back of labor shortages and the forthcoming consumption tax hike, retailers gave priority to ICT-related investment (e.g., replacement of cash registers) and revised their store opening plans in the face of declining store profitability, reducing investments in new stores. Under these circumstances, the Company stepped up efforts to deliver total solutions for display fixtures, refrigerated showcases, store carts, store security products, and the like to increase its market share and reduce costs. Despite these efforts, net sales were flat and income decreased compared to the previous consolidated fiscal year, unable to fully absorb increases in costs for materials, contract installation work and logistics.

As a result, net sales in this segment amounted to ¥95,363 million (a year-over-year decrease of 0.6%) and the segment income amounted to ¥792 million (a year-over-year decrease of 68.1%).

In the Material Handling Systems segment, demand for automated warehouse equipment remained at high levels on the back of growing labor-saving needs arising from labor shortages. Under these circumstances, the Company engaged in aggressive promotion activities by maximum utilization of its products, which stand out from others due to their superiority. The organization also worked to strengthen its engineering platform, thereby aiming to grow sales and secure steady income. As a result, net sales increased and income significantly improved.

As a result, net sales in this segment amounted to ¥18,057 million (a year-over-year increase of 4.5%) and the segment income amounted to ¥1,337 million (a year-over-year increase of 53.3%).



#### Cash dividends per share/ Payout ratio



#### **OKAMURA CORPORATION**

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